Residence Education – University Housing
Division of Student Affairs

Student Rights and Support Resources in Response to Bias Motivated Incidents in the Residence Halls

Guiding Principle

Residence Halls are communities that are intentionally designed to promote student learning and development from faculty, staff and peers. In residential communities, learning is enhanced when students play an active role in creating and maintaining communities so all members feel safe and valued, and when they take responsibility for the community's success in achieving its goals. It is essential that the students who are a part of this community participate in all facets of the community living experience and therefore learn to take responsibility for developing the values and standards and their behaviors and actions within it. The community should be inclusive, reflecting the values of the University, not merely being aware of the differences but coming to learn about, appreciate and respect the differences among each of its members.

University Housing is committed to an inclusive, sensitive, socially just and humane community in our residence halls. We pledge to work collectively to examine our values and conduct, and to question those values when they reflect an origin of fear, anger, or ignorance. Acts of bigotry are acts of hatred against us all, and they will not be condoned or tolerated. We must all share in the responsibility of confronting unacceptable behavior, and in providing an example of involved citizenship. ***-Excerpted from the Living at Michigan Credo***

Students have the right to be treated fairly and with dignity regardless of race, ethnicity, color, mental or physical disability or handicap, religion, national origin, gender identity and/or expression, sex, or sexual orientation.

Some hate incidents may not be legally classified as hate crimes under federal law. University Housing recognizes the severity of all hate incidents as an affront to our community and will therefore take action in all cases regardless of their status under federal and state laws.
The appropriate authorities will determine if a hate incident meets the legal classification of a hate crime and will follow-up accordingly.

Rights of the Victim

- You have a right to be free from intimidation, physical and/or emotional harm.
- You have the right to have any bias motivated incidents against you treated seriously and the right to be treated with dignity.
- You have the right to know all the options available for reporting a bias motivated incident.
- You have the right to request and receive information about the investigation.
- You have the right to consultation with University Housing staff before any personal and community follow-up occurs.

Offices Offering Student Support Services

University Housing – Staff in your building who can be of assistance should you or someone you know experience a bias motivated incident.

Hall Director
Associate Hall Director
Resident Advisor
Minority Peer Advisor/Assistant
Academic Peer Advisor

Office of the Dean of Students

3000 Michigan Union
Ann Arbor, MI 48109-1349
(734) 763-7420 www.umich.edu/~dofs
E-mail: deanofstudents@umich.edu

Counseling and Psychological Services (CAPS)

3100 Michigan Union
Pierpont Commons, 2101 Bonisteel (48198-2090)
Ann Arbor, MI 48109-1349
(734) 764-8312 - www.umich.edu/~caps

Hours of operation:
• Monday - Friday 8:00 am - 5:00 pm
• Fall & Winter: Tuesday 8 am - 8 pm
• Services free of charge for enrolled students

Counseling & Psychological Services provides counseling, consultation, programming, and crisis intervention for the student community. Services are aimed at helping students resolve difficulties and acquire skills and knowledge that enable them to take full advantage of their college experience.

Office of Lesbian Gay Bisexual and Transgender Affairs

3200 Michigan Union
Ann Arbor, MI 48109-1349
(734) 763-4186 - e-mail: lgbta@umich.edu

Hours of operation:
• Monday – Friday 9:00 am - 5:00 pm

The Office of Lesbian Gay Bisexual Transgender Affairs provides a variety of services to LGBT students, faculty, staff and their families and friends. We offer programs, events, speakers, bureau panels, crisis intervention, a resource library and information and referral services. We also offer support groups; a harassment reporting system; intern and research opportunities; and leadership training and development.

Ombuds Office

6015 Fleming Admin. Building (48109-1340)
763-3545 - ombuds-DSA@umich.edu
www.umich.edu/~ombuds/

The Ombuds assists graduate, undergraduate, and professional students in the resolution of problems and disputes involving any part of the University.

Office of Student Conflict Resolution (OSCR)

600 East Madison, G121 South Quad (48109-1372)
936-6308 - www.umich.edu/~oscr/

OSCR administers the Statement of Student Rights and Responsibilities (Statement), which sets forth behavioral standards expected of all University students, and establishes a system for responding to conduct inconsistent with stated standards. In addition to the Statement, OSCR provides a vast array of conflict resolution services to students and student organizations, and works closely with other units to build positive living/learning environments where disputes are settled civilly and with dignity for all participants

Services for Students with Disabilities (SSD)

G664 Haven Hall (48109-1045)763-3000TTY:
615-6921www.umich.edu/~sswd/ssd/index.html/

Services for Students with Disabilities provides services to students with visual impairments, learning disabilities, mobility impairments, hearing impairments, chronic health problems, and psychological disabilities.

Sexual Assault Prevention and Awareness Center (SAPAC)

715 N. University, Suite 202 (48104-1611)
Administrative/Counseling 998-9368
24-hour Crisis Line 936-3333 - www.umich.edu/~sapac/

The Sexual Assault Prevention and Awareness Center (SAPAC) provides education, prevention, advocacy, and crisis intervention to the University community for survivors of sexual assault, dating/domestic violence, stalking, and sexual harassment.

The International Center

Main Office
603 E. Madison Street
Ann Arbor, MI 48109-1370
(next to the Michigan Union
and West Quad)
Hours: 8am to 5pm
Monday through Friday
(734) 764-9310

The International Center is a major player in international education and intercultural learning at the University of Michigan. The International Center is the heart of the University for core services to international students, scholars, faculty, staff and visitors and to members of the UM community working and traveling abroad.

The Office of Multi-Ethnic Student Affairs

2202 Michigan Union, Ann Arbor, MI 48109-1349
(734) 763-9044

William Monroe Trotter Multicultural Center

1443 Washtenaw Avenue, Ann Arbor, MI 48109
(734) 998-7037

The Office of Multi-Ethnic Student Affairs and the William Monroe Multicultural Center are active partners in the development of students of color - addressing racial/ethnic identity development, cross-cultural competency and personal empowerment. MESA exists to promote and sustain a sense of community and involvement for students, particularly students of color. Through our programs and services, we endeavor to create a campus inclusive for all students, which embrace our many identities and experiences.

Office of Institutional Equity

Human Resources and Affirmative Action
2072 Administrative Services
1009 Greene Street
Ann Arbor, MI 48109-1432
(734) 763-0235
(734) 647-1388 (TTY) http://www.umich.edu/~hraa/oie
E-mail: institutional.equity@umich.edu

Rackham Graduate School

Diversity Initiatives
1530 Rackham Building
915 E. Washington
Ann Arbor, MI 48109-1070
(734) 647-6341

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