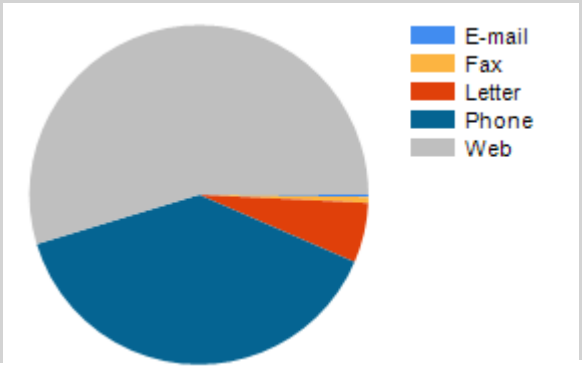
Constituent Services Statistics

Reporting Period: 11/11/2012 - 11/17/2012

Reporting Period Summary

Description	Count
E-mail	2
Fax	6
Letter	59
Phone	401
Web	565
Total	**1033**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	1	0	0	0	0	0	0
* Department of Agriculture and Rural Development	1	0	0	0	0	0	0	1
* Department of Civil Rights	2	1	0	1	0	0	0	0
* Department of Education	13	6	0	6	0	0	0	1
* Department of Environmental Quality (DEQ)	13	11	0	1	0	0	0	1
* Department of Licensing and Regulatory Affairs	17	9	1	3	0	0	0	4
* Department of Military and Veteran Affairs	12	1	0	11	0	0	0	0
* Department of Natural Resources	3	2	0	1	0	0	0	0
* Department of Technology, Management and Budget	13	5	0	8	0	0	0	0
* Department of Transportation	19	2	0	1	0	0	0	14
* Department of Treasury	23	9	0	5	0	0	1	8
* Dept. of Community Health	18	4	0	12	0	0	0	2
* Dept. of Human Services (DHS)	56	45	1	6	0	0	2	2
* Education	10	2	0	8	0	0	0	0

Constituent Services Statistics

Reporting Period: 11/11/2012 - 11/17/2012

* Emergency Manager Law	15	2	0	13	0	0	0	0
* Friend of the Court/Child Support	9	3	0	5	0	0	0	1
* Gas Prices	6	1	0	5	0	0	0	0
* General Comments	14	9	0	2	0	0	0	3
* Gordie Howe International Bridge	5	2	0	3	0	0	0	0
* Health & Wellness	10	0	0	10	0	0	0	0
* Ideas & Suggestions	7	0	0	7	0	0	0	0
* Immigration	4	0	0	3	0	0	0	1
* Local Government Reform Initiative	1	0	0	1	0	0	0	0
* Medicaid	2	0	0	2	0	0	0	0
* Mental Health	1	0	0	1	0	0	0	0
* Michigan Civil Service Commission	2	2	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	10	7	0	3	0	0	0	0
* Michigan Helmet Law	1	0	0	1	0	0	0	0
* Michigan Lotto / Gaming Commission	1	0	0	1	0	0	0	0
* Michigan Right to Work Laws	11	1	0	6	0	0	1	3
* Michigan Secretary of State	65	46	0	19	0	0	0	0
* Michigan State Housing Development Authority	7	3	0	4	0	0	0	0
* Michigan State Police	6	2	0	4	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	1	0	0	1	0	0	0	0
* New International Trade Crossing (NITC)	2	1	0	1	0	0	0	0
* No-Fault Auto Insurance	94	0	0	94	0	0	0	0
* Office of the Attorney General	7	3	0	3	0	0	0	1
* Other / Unknown	10	0	0	10	0	0	0	0
* Public Assistance Reform	7	0	0	6	0	0	0	1
* Road & Infrastructure Funding	6	0	0	6	0	0	0	0
* State Employee Assistance	1	0	0	1	0	0	0	0

Constituent Services Statistics

Reporting Period: 11/11/2012 - 11/17/2012

* Talent Initiative	1	0	0	1	0	0	0	0
* Taxation	13	1	0	12	0	0	0	0
* Unemployment Insurance Agency	38	22	0	14	0	0	0	2
Affordable Care Act	324	144	0	178	0	0	0	0
Autism Inquiry	2	0	0	1	0	0	0	1
Blue Cross Blue Shield Reform	5	1	0	4	0	0	0	0
Detroit/SE Michigan	7	1	0	6	0	0	0	0
Eagle Scout Achievement	1	0	0	1	0	0	0	0
Energy and the Environment	1	0	0	1	0	0	0	0
Federal Issue	50	28	0	18	0	0	1	2
Governor's Public Safety Initiative	2	1	0	1	0	0	0	0
Gun Control laws	1	1	0	0	0	0	0	0
HB 5225 - GUN - SUPPORT	5	1	0	4	0	0	0	0
HB 5711/SB 975 - OPPOSITION	1	0	0	0	0	0	0	1
horse racing	16	0	0	16	0	0	0	0
Judicial/Court System	4	3	0	0	0	0	1	0
Local Government Issue	6	6	0	0	0	0	0	0
Muskegon Casino (opposed)	1	1	0	0	0	0	0	0
Muskegon Casino (support)	2	1	0	0	0	0	0	0
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	5	1	0	4	0	0	0	0
Student Letters	7	0	0	0	0	0	0	7
Support/Welcome Letter	3	1	0	2	0	0	0	0
Thanks/Support	15	2	0	10	0	0	0	3
Total	**1016**	**395**	**2**	**548**	**0**	**0**	**6**	**59**