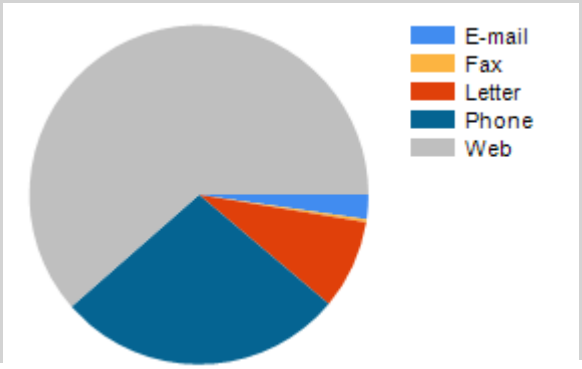
Constituent Services Statistics

Reporting Period: 10/7/2012 - 10/13/2012

Reporting Period Summary

Description	Count
E-mail	23
Fax	3
Letter	85
Phone	274
Web	614
Total	**999**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	2	1	0	1	0	0	0	0
* Department of Civil Rights	4	1	0	2	0	0	0	1
* Department of Corrections	7	4	0	3	0	0	0	0
* Department of Education	22	11	1	3	0	0	0	7
* Department of Environmental Quality (DEQ)	6	3	2	0	0	0	0	1
* Department of Licensing and Regulatory Affairs	20	10	1	2	0	0	2	5
* Department of Military and Veteran Affairs	6	2	0	2	0	0	0	2
* Department of Natural Resources	3	0	0	1	0	0	0	2
* Department of Technology, Management and Budget	28	1	0	26	0	0	0	1
* Department of Transportation	7	3	0	0	0	0	0	4
* Department of Treasury	30	15	1	5	0	0	0	8
* Dept. of Community Health	16	9	2	3	0	0	0	2
* Dept. of Human Services (DHS)	54	45	2	4	0	0	0	1
* Education	9	0	0	9	0	0	0	0

Constituent Services Statistics

Reporting Period: 10/7/2012 - 10/13/2012

* Emergency Manager Law	2	0	0	2	0	0	0	0
* Fireworks Law	4	0	0	3	0	0	0	1
* Friend of the Court/Child Support	3	3	0	0	0	0	0	0
* Gas Prices	6	3	0	2	0	0	0	1
* General Comments	63	4	1	57	0	0	0	1
* Gordie Howe International Bridge	15	0	0	5	0	0	0	10
* Health & Wellness	5	0	0	4	0	0	0	1
* Ideas & Suggestions	5	0	0	5	0	0	0	0
* Immigration	2	0	1	1	0	0	0	0
* Local Government Reform Initiative	3	0	0	3	0	0	0	0
* Medicaid	2	0	0	2	0	0	0	0
* Mental Health	2	0	0	2	0	0	0	0
* MI Workers Compensation Law	2	0	0	2	0	0	0	0
* Michigan Civil Service Commission	1	0	0	1	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	8	3	0	0	0	0	0	5
* Michigan Helmet Law	3	1	0	1	0	0	0	1
* Michigan Lotto / Gaming Commission	1	1	0	0	0	0	0	0
* Michigan Right to Work Laws	1	1	0	0	0	0	0	0
* Michigan Secretary of State	16	10	2	3	0	0	0	1
* Michigan State Housing Development Authority	2	2	0	0	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	5	3	0	1	0	0	0	1
* Michigan State Police	3	2	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	5	2	0	2	0	0	0	1
* New International Trade Crossing (NITC)	18	14	1	3	0	0	0	0
* No-Fault Auto Insurance	4	1	0	3	0	0	0	0
* Office of Regulatory	4	0	0	4	0	0	0	0

Constituent Services Statistics

Reporting Period: 10/7/2012 - 10/13/2012

Reinvention								
* Office of the Attorney General	18	6	0	7	0	0	0	5
* Other / Unknown	95	15	1	78	0	0	0	1
* Public Assistance Reform	8	0	0	8	0	0	0	0
* Road & Infrastructure Funding	3	0	1	2	0	0	0	0
* State Employee Assistance	2	1	0	1	0	0	0	0
* Taxation	13	1	0	12	0	0	0	0
* Unemployment Insurance Agency	26	18	1	5	0	0	1	1
Ballot questions/comments.	14	11	0	2	0	0	0	1
Blue Cross Blue Shield Reform	1	1	0	0	0	0	0	0
Department of Natural Resources ISO (opposed)	2	2	0	0	0	0	0	0
Federal Issue	6	3	1	0	0	0	0	2
Flag Order	1	1	0	0	0	0	0	0
Governor's Public Safety Initiative	2	2	0	0	0	0	0	0
Gun Control laws	19	19	0	0	0	0	0	0
HB 5225 - GUN - OPPOSED	4	4	0	0	0	0	0	0
HB 5225 - GUN - SUPPORT	312	18	0	294	0	0	0	0
Homeless	1	0	0	1	0	0	0	0
horse racing	31	6	4	21	0	0	0	0
International Trade Crossing - SUPPORT	1	1	0	0	0	0	0	0
Judicial/Court System	1	1	0	0	0	0	0	0
Local Government Issue	11	4	1	1	0	0	0	5
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	1	1	0	0	0	0	0	0
Student Letters	8	0	0	0	0	0	0	8
Support/Welcome Letter	2	0	0	0	0	0	0	2
Thanks/Support	5	2	0	0	0	0	0	3
Total	**986**	**272**	**23**	**600**	**0**	**0**	**3**	**85**