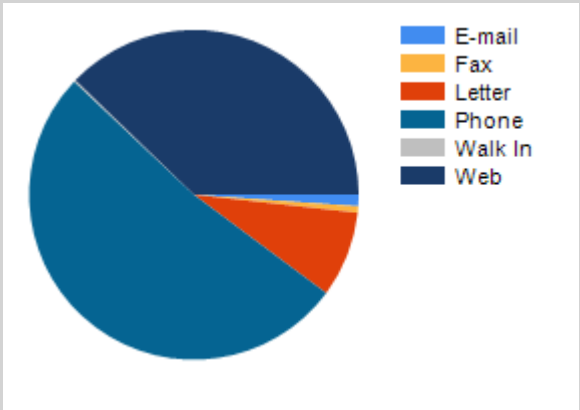
# Constituent Services Statistics

Reporting Period: 9/16/2012 - 9/22/2012

## Reporting Period Summary

| Description | Count |
|---|---|
| E-mail | 7 |
| Fax | 4 |
| Letter | 53 |
| Phone | 327 |
| Walk In | 1 |
| Web | 238 |
| **Total** | **630** |




## Category Summary

| Category | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---|---|---|---|---|---|---|---|---|
| * Abortion | 22 | 21 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Business OneStop | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Agriculture and Rural Development | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Department of Civil Rights | 5 | 4 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Corrections | 9 | 4 | 0 | 5 | 0 | 0 | 0 | 0 |
| * Department of Education | 21 | 11 | 1 | 6 | 0 | 0 | 0 | 3 |
| * Department of Environmental Quality (DEQ) | 5 | 1 | 0 | 2 | 0 | 0 | 0 | 2 |
| * Department of Licensing and Regulatory Affairs | 26 | 9 | 0 | 6 | 0 | 0 | 1 | 10 |
| * Department of Military and Veteran Affairs | 6 | 0 | 0 | 6 | 0 | 0 | 0 | 0 |
| * Department of Natural Resources | 23 | 15 | 0 | 6 | 0 | 0 | 0 | 2 |
| * Department of Technology, Management and Budget | 6 | 2 | 0 | 1 | 0 | 0 | 0 | 3 |
| * Department of Transportation | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Department of Treasury | 22 | 17 | 0 | 5 | 0 | 0 | 0 | 0 |
| * Dept. of Community Health | 16 | 3 | 3 | 8 | 0 | 0 | 0 | 2 |

# Constituent Services Statistics

Reporting Period: 9/16/2012 - 9/22/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Dept. of Human Services (DHS) | 61 | 42 | 2 | 11 | 0 | 0 | 2 | 4 |
| * Education | 9 | 0 | 0 | 9 | 0 | 0 | 0 | 0 |
| * Emergency Manager Law | 5 | 1 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Fireworks Law | 3 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Friend of the Court/Child Support | 8 | 5 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Gas Prices | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * General Comments | 14 | 9 | 1 | 2 | 0 | 0 | 0 | 2 |
| * Gordie Howe International Bridge | 17 | 1 | 0 | 15 | 0 | 0 | 0 | 1 |
| * Health & Wellness | 18 | 0 | 0 | 18 | 0 | 0 | 0 | 0 |
| * Ideas & Suggestions | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Immigration | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Medicaid | 6 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Mental Health | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Civil Service Commission | 5 | 3 | 0 | 1 | 0 | 0 | 0 | 1 |
| * Michigan Economic Development Corporation (MEDC) | 18 | 3 | 0 | 3 | 0 | 1 | 0 | 10 |
| * Michigan Helmet Law | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan Personal Property Tax | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan Right to Work Laws | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Michigan Secretary of State | 15 | 8 | 0 | 6 | 0 | 0 | 0 | 1 |
| * Michigan State Housing Development Authority (MSHDA) | 4 | 2 | 0 | 1 | 0 | 0 | 0 | 1 |
| * Michigan State Police | 5 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Michigan Utility Concern (Public Service Commission) | 4 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| * New International Trade Crossing (NITC) | 10 | 5 | 0 | 5 | 0 | 0 | 0 | 0 |
| * No-Fault Auto Insurance | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Office of the Attorney General | 16 | 8 | 0 | 5 | 0 | 0 | 0 | 3 |
| * Other / Unknown | 36 | 13 | 0 | 23 | 0 | 0 | 0 | 0 |

# Constituent Services Statistics

Reporting Period: 9/16/2012 - 9/22/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Public Assistance Reform | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Road & Infrastructure Funding | 4 | 1 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Taxation | 7 | 3 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Unemployment Insurance Agency | 22 | 16 | 0 | 4 | 0 | 0 | 1 | 1 |
| Ballot questions/comments. | 13 | 0 | 0 | 13 | 0 | 0 | 0 | 0 |
| Department of Natural Resources ISO (opposed) | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Federal Issue | 13 | 4 | 0 | 6 | 0 | 0 | 0 | 3 |
| Fracking Opposed | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| Gun Control laws | 85 | 81 | 0 | 1 | 0 | 0 | 0 | 0 |
| HB 5225 - GUN - OPPOSED | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| HB 5225 - GUN - SUPPORT | 17 | 0 | 0 | 17 | 0 | 0 | 0 | 0 |
| horse racing | 6 | 2 | 0 | 4 | 0 | 0 | 0 | 0 |
| Local Government Issue | 12 | 9 | 0 | 1 | 0 | 0 | 0 | 2 |
| Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY) | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| Retirement Letter | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Thanks/Support | 5 | 4 | 0 | 1 | 0 | 0 | 0 | 0 |
| **Total** | **631** | **323** | **7** | **237** | **0** | **1** | **4** | **53** |