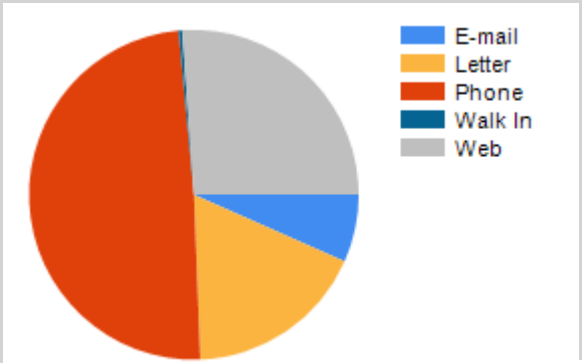
# Constituent Services Statistics

Reporting Period: 8/19/2012 - 8/25/2012

## Reporting Period Summary

| Description | Count |
|---|---|
| E-mail | 19 |
| Letter | 51 |
| Phone | 141 |
| Walk In | 1 |
| Web | 75 |
| **Total** | **287** |




## Category Summary

| Category | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---|---|---|---|---|---|---|---|---|
| * Abortion | 22 | 22 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Business OneStop | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Department of Civil Rights | 9 | 6 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Department of Corrections | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Education | 13 | 8 | 3 | 2 | 0 | 0 | 0 | 0 |
| * Department of Environmental Quality (DEQ) | 8 | 2 | 2 | 0 | 0 | 0 | 0 | 4 |
| * Department of Licensing and Regulatory Affairs | 22 | 10 | 1 | 3 | 0 | 0 | 0 | 8 |
| * Department of Natural Resources | 14 | 10 | 2 | 2 | 0 | 0 | 0 | 0 |
| * Department of Technology, Management and Budget | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Department of Transportation | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Department of Treasury | 9 | 5 | 1 | 3 | 0 | 0 | 0 | 0 |
| * Dept. of Community Health | 14 | 5 | 1 | 0 | 0 | 0 | 0 | 8 |
| * Dept. of Human Services (DHS) | 37 | 19 | 2 | 10 | 0 | 0 | 0 | 6 |
| * Education | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Emergency Manager Law | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

# Constituent Services Statistics

Reporting Period: 8/19/2012 - 8/25/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Fireworks Law | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| * Friend of the Court/Child Support | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| * General Comments | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Gordie Howe International Bridge | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Health & Wellness | 5 | 0 | 0 | 5 | 0 | 0 | 0 | 0 |
| * Ideas & Suggestions | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| * Immigration | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Local Government Reform Initiative | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Medicaid | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan Civil Service Commission | 3 | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Economic Development Corporation (MEDC) | 3 | 1 | 2 | 0 | 0 | 0 | 0 | 0 |
| * Michigan Helmet Law | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Michigan Secretary of State | 10 | 4 | 1 | 1 | 0 | 0 | 0 | 4 |
| * Michigan State Housing Development Authority (MSHDA) | 4 | 1 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Michigan State Police | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Michigan Utility Concern (Public Service Commission) | 8 | 5 | 0 | 3 | 0 | 0 | 0 | 0 |
| * New International Trade Crossing (NITC) | 8 | 2 | 2 | 4 | 0 | 0 | 0 | 0 |
| * Office of Regulatory Reinvention | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Office of the Attorney General | 6 | 2 | 0 | 3 | 0 | 0 | 0 | 1 |
| * Other / Unknown | 14 | 0 | 0 | 11 | 0 | 0 | 0 | 3 |
| * State Employee Assistance | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Taxation | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Unemployment Insurance Agency | 15 | 11 | 0 | 4 | 0 | 0 | 0 | 0 |
| Department of Natural Resources ISO (opposed) | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Issue | 7 | 3 | 0 | 2 | 0 | 0 | 0 | 2 |
| Flag Order | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

# Constituent Services Statistics

Reporting Period: 8/19/2012 - 8/25/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| horse racing | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| International Trade Crossing - OPPOSED | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Local Government Issue | 11 | 4 | 1 | 0 | 0 | 0 | 0 | 5 |
| Thanks/Support | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 2 |
| **Total** | **286** | **139** | **19** | **75** | **0** | **1** | **0** | **51** |