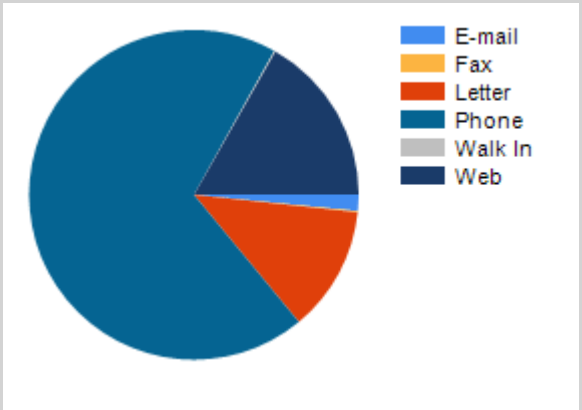
# Constituent Services Statistics

Reporting Period: 6/10/2012 - 6/16/2012

## Reporting Period Summary

| Description | Count |
|---|---|
| E-mail | 12 |
| Fax | 1 |
| Letter | 94 |
| Phone | 528 |
| Walk In | 1 |
| Web | 128 |
| **Total** | **764** |




## Category Summary

| Category | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---|---|---|---|---|---|---|---|---|
| * Abortion | 98 | 97 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Business OneStop | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Department of Civil Rights | 3 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Corrections | 5 | 0 | 0 | 5 | 0 | 0 | 0 | 0 |
| * Department of Education | 50 | 4 | 0 | 1 | 0 | 0 | 0 | 45 |
| * Department of Environmental Quality (DEQ) | 15 | 11 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Department of Licensing and Regulatory Affairs | 28 | 17 | 2 | 4 | 0 | 0 | 0 | 4 |
| * Department of Military and Veteran Affairs | 6 | 1 | 2 | 3 | 0 | 0 | 0 | 0 |
| * Department of Natural Resources | 5 | 4 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Department of Technology, Management and Budget | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Transportation | 7 | 5 | 2 | 0 | 0 | 0 | 0 | 0 |
| * Department of Treasury | 39 | 28 | 0 | 4 | 0 | 0 | 0 | 7 |
| * Dept. of Community Health | 40 | 31 | 2 | 3 | 0 | 0 | 0 | 3 |
| * Dept. of Human Services (DHS) | 54 | 43 | 2 | 4 | 0 | 0 | 0 | 5 |

# Constituent Services Statistics

Reporting Period: 6/10/2012 - 6/16/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Emergency Manager Law | 10 | 6 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Ethics & Campaign Finance Reform | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Fireworks Law | 5 | 1 | 0 | 2 | 0 | 0 | 0 | 1 |
| * Friend of the Court/Child Support | 4 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Gas Prices | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 |
| * General Comments | 42 | 28 | 0 | 8 | 0 | 1 | 0 | 3 |
| * Gordie Howe International Bridge | 13 | 12 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Health & Wellness | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Ideas & Suggestions | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Local Government Reform Initiative | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Medicaid | 5 | 3 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Mental Health | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan Economic Development Corporation (MEDC) | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 2 |
| * Michigan Helmet Law | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan Lotto / Gaming Commission | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Michigan Right to Work Laws | 6 | 3 | 1 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Secretary of State | 7 | 6 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Michigan State Housing Development Authority (MSHDA) | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan State Police | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Michigan Utility Concern (Public Service Commission) | 18 | 13 | 0 | 1 | 0 | 0 | 0 | 3 |
| * New International Trade Crossing (NITC) | 18 | 7 | 0 | 10 | 0 | 0 | 0 | 1 |
| * No-Fault Auto Insurance | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Office of Regulatory Reinvention | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 7 |
| * Office of the Attorney General | 8 | 2 | 1 | 4 | 0 | 0 | 0 | 1 |
| * Other / Unknown | 72 | 25 | 0 | 42 | 0 | 0 | 0 | 5 |
| * Talent Initiative | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |

# Constituent Services Statistics

Reporting Period: 6/10/2012 - 6/16/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Taxation | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 1 |
| * Unemployment Insurance Agency | 7 | 3 | 0 | 2 | 0 | 0 | 1 | 1 |
| Budget - Opposed | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Issue | 6 | 5 | 0 | 0 | 0 | 0 | 0 | 1 |
| Gun Control laws | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Horse Racing | 13 | 9 | 0 | 4 | 0 | 0 | 0 | 0 |
| International Trade Crossing - OPPOSED | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| International Trade Crossing - SUPPORT | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local Government Issue | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Protect Seniors | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| SB 1085 OPPOSITION | 111 | 110 | 0 | 0 | 0 | 0 | 0 | 0 |
| SB 291 - HELMET - OPPOSED | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total** | **773** | **527** | **12** | **128** | **0** | **1** | **1** | **94** |