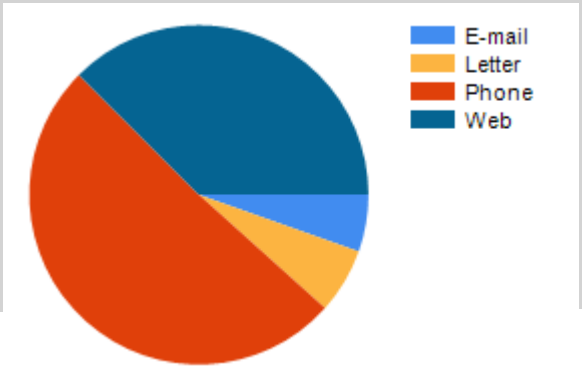
# Constituent Services Statistics

Reporting Period: 6/3/2012 - 6/9/2012

## Reporting Period Summary

| Description | Count |
|---|---|
| E-mail | 55 |
| Letter | 63 |
| Phone | 515 |
| Web | 380 |
| **Total** | **1013** |




## Category Summary

| Category | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---|---|---|---|---|---|---|---|---|
| * Abortion | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Agriculture and Rural Development | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| * Department of Civil Rights | 9 | 2 | 3 | 3 | 0 | 0 | 0 | 1 |
| * Department of Corrections | 3 | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Department of Education | 27 | 10 | 0 | 8 | 0 | 0 | 0 | 9 |
| * Department of Environmental Quality (DEQ) | 31 | 13 | 0 | 18 | 0 | 0 | 0 | 0 |
| * Department of Licensing and Regulatory Affairs | 23 | 12 | 4 | 5 | 0 | 0 | 0 | 2 |
| * Department of Military and Veteran Affairs | 3 | 0 | 1 | 2 | 0 | 0 | 0 | 0 |
| * Department of Natural Resources | 19 | 16 | 1 | 2 | 0 | 0 | 0 | 0 |
| * Department of Technology, Management and Budget | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Transportation | 17 | 5 | 2 | 10 | 0 | 0 | 0 | 0 |
| * Department of Treasury | 44 | 31 | 2 | 6 | 0 | 0 | 0 | 5 |
| * Dept. of Community Health | 29 | 15 | 3 | 5 | 0 | 0 | 0 | 6 |
| * Dept. of Human Services (DHS) | 48 | 30 | 5 | 8 | 0 | 0 | 0 | 4 |

# Constituent Services Statistics

Reporting Period: 6/3/2012 - 6/9/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Education | 6 | 0 | 0 | 6 | 0 | 0 | 0 | 0 |
| * Emergency Manager Law | 13 | 2 | 0 | 11 | 0 | 0 | 0 | 0 |
| * Ethics & Campaign Finance Reform | 143 | 140 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Fireworks Law | 13 | 3 | 0 | 10 | 0 | 0 | 0 | 0 |
| * Friend of the Court/Child Support | 7 | 2 | 0 | 3 | 0 | 0 | 0 | 2 |
| * Gas Prices | 8 | 1 | 2 | 5 | 0 | 0 | 0 | 0 |
| * General Comments | 36 | 13 | 0 | 17 | 0 | 0 | 0 | 5 |
| * Gordie Howe International Bridge | 20 | 11 | 1 | 8 | 0 | 0 | 0 | 0 |
| * Health & Wellness | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 0 |
| * Ideas & Suggestions | 10 | 5 | 1 | 4 | 0 | 0 | 0 | 0 |
| * Immigration | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Local Government Reform Initiative | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 0 |
| * Medicaid | 5 | 1 | 1 | 3 | 0 | 0 | 0 | 0 |
| * Mental Health | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Civil Service Commission | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Michigan Economic Development Corporation (MEDC) | 4 | 1 | 0 | 1 | 0 | 0 | 0 | 2 |
| * Michigan Helmet Law | 71 | 0 | 3 | 66 | 0 | 0 | 0 | 2 |
| * Michigan Lotto / Gaming Commission | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| * Michigan Right to Work Laws | 10 | 5 | 2 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Secretary of State | 6 | 4 | 1 | 1 | 0 | 0 | 0 | 0 |
| * Michigan State Housing Development Authority (MSHDA) | 6 | 3 | 0 | 1 | 0 | 0 | 0 | 2 |
| * Michigan State Police | 6 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Michigan Utility Concern (Public Service Commission) | 8 | 5 | 0 | 0 | 0 | 0 | 0 | 3 |
| * New International Trade Crossing (NITC) | 6 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| * No-Fault Auto Insurance | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Office of Regulatory Reinvention | 8 | 0 | 0 | 4 | 0 | 0 | 0 | 4 |

# Constituent Services Statistics

Reporting Period: 6/3/2012 - 6/9/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Office of the Attorney General | 11 | 5 | 2 | 4 | 0 | 0 | 0 | 0 |
| * Other / Unknown | 115 | 21 | 10 | 82 | 0 | 0 | 0 | 2 |
| * Public Assistance Reform | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Road & Infrastructure Funding | 10 | 0 | 0 | 10 | 0 | 0 | 0 | 0 |
| * Talent Initiative | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| * Taxation | 13 | 2 | 3 | 8 | 0 | 0 | 0 | 0 |
| * Unemployment Insurance Agency | 17 | 8 | 2 | 3 | 0 | 0 | 0 | 4 |
| Federal Issue | 36 | 33 | 2 | 0 | 0 | 0 | 0 | 1 |
| HOME HELP | 52 | 51 | 1 | 0 | 0 | 0 | 0 | 0 |
| horse racing | 26 | 3 | 0 | 22 | 0 | 0 | 0 | 0 |
| International Trade Crossing - SUPPORT | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Local Government Issue | 13 | 4 | 1 | 0 | 0 | 0 | 0 | 8 |
| REQUEST to VETO fair elections package | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| SB 1040 OPPOSED | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| SB 1085 OPPOSITION | 41 | 40 | 0 | 0 | 0 | 0 | 0 | 0 |
| SB 291 - HELMET - OPPOSED | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Support/Welcome Letter | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Thanks/Support | 4 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| **Total** | **1018** | **513** | **55** | **380** | **0** | **0** | **0** | **63** |