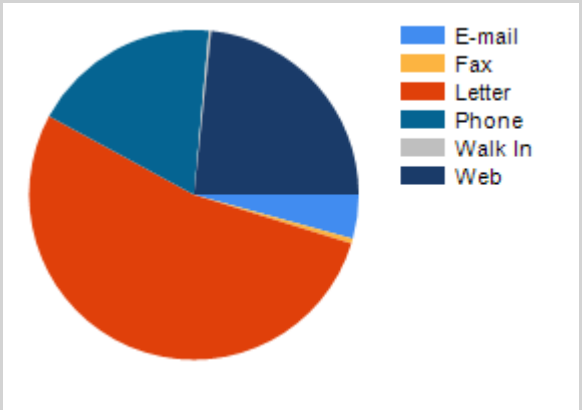
Constituent Services Statistics

Reporting Period: 5/13/2012 - 5/19/2012

Reporting Period Summary

Description	Count
E-mail	35
Fax	4
Letter	433
Phone	151
Walk In	2
Web	190
Total	**815**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	3	0	1	0	0	0	0	2
* Department of Civil Rights	5	2	0	3	0	0	0	0
* Department of Corrections	9	1	0	4	0	0	0	4
* Department of Education	135	19	1	8	0	0	0	104
* Department of Environmental Quality (DEQ)	44	3	6	2	0	0	0	33
* Department of Licensing and Regulatory Affairs	47	6	2	27	0	0	2	9
* Department of Military and Veteran Affairs	3	0	0	2	0	0	0	1
* Department of Natural Resources	52	6	1	1	0	0	0	40
* Department of Technology, Management and Budget	4	3	0	0	0	0	0	1
* Department of Transportation	22	0	0	9	0	0	0	13
* Department of Treasury	26	11	0	11	0	0	0	4
* Dept. of Community Health	21	9	5	5	0	0	0	2
* Dept. of Human Services (DHS)	44	28	4	3	0	0	0	9

Constituent Services Statistics

Reporting Period: 5/13/2012 - 5/19/2012

* Education	76	0	0	16	0	0	0	60
* Emergency Manager Law	9	4	0	3	0	0	0	2
* Friend of the Court/Child Support	4	0	0	2	0	0	0	2
* Gas Prices	2	2	0	0	0	0	0	0
* General Comments	9	3	1	0	0	0	0	5
* Health & Wellness	3	1	0	2	0	0	0	0
* Local Government Reform Initiative	12	0	0	12	0	0	0	0
* Medicaid	2	0	0	1	0	0	0	1
* Mental Health	1	0	0	0	0	0	0	1
* Michigan Civil Service Commission	2	2	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	4	2	0	1	0	0	0	1
* Michigan Helmet Law	2	0	0	0	0	0	0	2
* Michigan Lotto / Gaming Commission	1	1	0	0	0	0	0	0
* Michigan Personal Property Tax	2	0	0	0	0	0	0	2
* Michigan Secretary of State	4	1	0	2	0	0	0	1
* Michigan State Housing Development Authority (MSHDA)	2	1	0	1	0	0	0	0
* Michigan State Police	5	1	0	2	0	0	0	2
* Michigan Utility Concern (Public Service Commission)	6	0	1	5	0	0	0	0
* New International Trade Crossing (NITC)	3	2	0	1	0	0	0	0
* No-Fault Auto Insurance	1	0	1	0	0	0	0	0
* Office of Regulatory Reinvention	16	0	1	7	0	0	0	8
* Office of the Attorney General	11	3	2	5	0	0	0	1
* Other / Unknown	78	18	4	48	0	0	1	6
* Talent Initiative	2	0	0	2	0	0	0	0
* Taxation	19	4	0	0	0	0	0	14
* Unemployment Insurance Agency	5	1	1	2	0	0	0	1

Constituent Services Statistics

Reporting Period: 5/13/2012 - 5/19/2012

Department of Natural Resources ISO (opposed)	2	0	0	0	0	0	0	2
Federal Issue	6	3	1	0	0	1	0	1
Flag Order	1	0	0	1	0	0	0	0
Gun Control laws	2	1	1	0	0	0	0	0
horse racing	1	1	0	0	0	0	0	0
International Trade Crossing - OPPOSED	1	0	0	0	0	0	0	1
International Trade Crossing - SUPPORT	1	1	0	0	0	0	0	0
Local Government Issue	9	7	0	0	0	0	0	2
Retirement Letter	1	0	0	0	0	0	0	1
SB 1040 OPPOSED	8	0	1	0	0	0	0	7
SB 291 - HELMET - OPPOSED	25	2	0	0	0	0	0	23
SB 291 - HELMET - SUPPORT	56	0	0	0	0	0	0	56
Support/Welcome Letter	1	0	0	1	0	0	0	0
Thanks/Support	12	0	1	0	0	1	1	9
Total	**823**	**149**	**35**	**190**	**0**	**2**	**4**	**433**