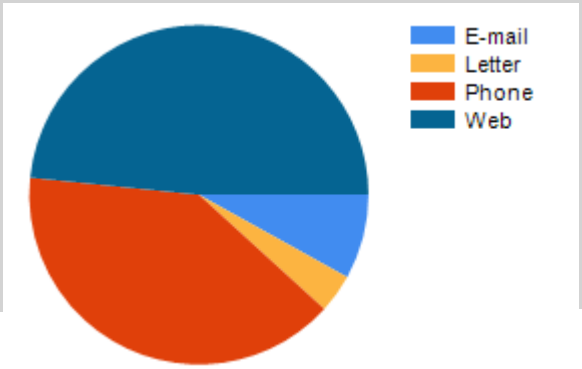
Constituent Services Statistics

Reporting Period: 4/29/2012 - 5/5/2012

Reporting Period Summary

Description	Count
E-mail	35
Letter	16
Phone	173
Web	210
Total	**434**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	2	1	0	1	0	0	0	0
* Department of Agriculture and Rural Development	4	2	0	1	0	0	0	1
* Department of Civil Rights	5	1	0	4	0	0	0	0
* Department of Corrections	2	1	0	1	0	0	0	0
* Department of Education	27	23	1	3	0	0	0	0
* Department of Environmental Quality (DEQ)	20	13	3	4	0	0	0	0
* Department of Licensing and Regulatory Affairs	59	10	1	47	0	0	0	1
* Department of Military and Veteran Affairs	2	0	0	2	0	0	0	0
* Department of Natural Resources	36	9	22	5	0	0	0	0
* Department of Transportation	8	3	2	3	0	0	0	0
* Department of Treasury	13	6	0	1	0	0	0	2
* Dept. of Community Health	9	2	0	5	0	0	0	2
* Dept. of Human Services (DHS)	26	19	0	7	0	0	0	0
* Education	16	1	0	15	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/29/2012 - 5/5/2012

* Emergency Manager Law	6	5	1	0	0	0	0	0
* Fireworks Law	1	1	0	0	0	0	0	0
* Friend of the Court/Child Support	5	0	0	5	0	0	0	0
* General Comments	9	7	0	0	0	0	0	0
* Gordie Howe International Bridge	8	3	0	0	0	0	0	5
* Health & Wellness	11	0	1	10	0	0	0	0
* Ideas & Suggestions	3	3	0	0	0	0	0	0
* Local Government Reform Initiative	14	1	0	13	0	0	0	0
* Medicaid	3	0	0	3	0	0	0	0
* Michigan Civil Service Commission	1	1	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	5	0	0	4	0	0	0	1
* Michigan Helmet Law	1	1	0	0	0	0	0	0
* Michigan Lotto / Gaming Commission	3	2	0	1	0	0	0	0
* Michigan Right to Work Laws	1	0	1	0	0	0	0	0
* Michigan Secretary of State	3	2	0	1	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	1	0	0	1	0	0	0	0
* Michigan State Police	6	4	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	1	1	0	0	0	0	0	0
* New International Trade Crossing (NITC)	3	1	0	2	0	0	0	0
* Office of the Attorney General	13	4	0	9	0	0	0	0
* Other / Unknown	68	12	0	56	0	0	0	0
* Road & Infrastructure Funding	2	2	0	0	0	0	0	0
* Talent Initiative	4	0	0	4	0	0	0	0
* Taxation	9	6	1	0	0	0	0	0
* Unemployment Insurance Agency	9	9	0	0	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/29/2012 - 5/5/2012

Federal Issue	8	6	1	0	0	0	0	1
Flag Order	1	0	0	1	0	0	0	0
horse racing	2	2	0	0	0	0	0	0
International Trade Crossing - SUPPORT	1	0	0	0	0	0	0	0
Local Government Issue	2	2	0	0	0	0	0	0
SB 291 - HELMET - OPPOSED	2	2	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	1	1	0	0	0	0	0	0
Support/Welcome Letter	4	1	1	0	0	0	0	2
Thanks/Support	2	0	0	0	0	0	0	1
Total	**442**	**170**	**35**	**210**	**0**	**0**	**0**	**16**