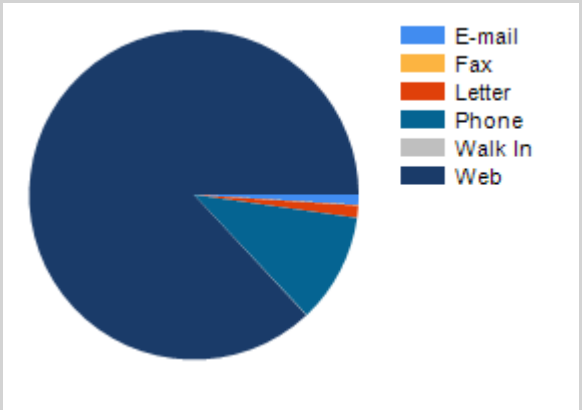
Constituent Services Statistics

Reporting Period: 4/22/2012 - 4/28/2012

Reporting Period Summary

Description	Count
E-mail	21
Fax	1
Letter	25
Phone	226
Walk In	1
Web	1827
Total	**2101**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	2	0	0	2	0	0	0	0
* Department of Agriculture and Rural Development	5	2	1	2	0	0	0	0
* Department of Civil Rights	6	3	0	2	0	0	0	0
* Department of Corrections	11	10	0	1	0	0	0	0
* Department of Education	30	17	1	9	0	0	0	2
* Department of Environmental Quality (DEQ)	10	3	3	3	0	0	0	1
* Department of Licensing and Regulatory Affairs	25	10	0	6	0	0	0	9
* Department of Military and Veteran Affairs	6	0	0	4	0	0	0	1
* Department of Natural Resources	21	18	1	2	0	0	0	0
* Department of Transportation	16	11	0	5	0	0	0	0
* Department of Treasury	12	4	2	1	0	0	1	3
* Dept. of Community Health	6	3	1	1	0	0	0	1
* Dept. of Human Services (DHS)	28	16	2	8	0	1	0	1
* Education	7	0	0	7	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/22/2012 - 4/28/2012

* Emergency Manager Law	10	8	0	2	0	0	0	0
* Fireworks Law	1	0	0	1	0	0	0	0
* Friend of the Court/Child Support	7	0	0	5	0	0	0	2
* Gas Prices	2	2	0	0	0	0	0	0
* General Comments	29	28	0	0	0	0	0	1
* Gordie Howe International Bridge	3	3	0	0	0	0	0	0
* Health & Wellness	4	0	0	4	0	0	0	0
* Ideas & Suggestions	5	3	1	0	0	0	0	1
* Jobs & Economy	1	0	0	1	0	0	0	0
* Local Government Reform Initiative	7	0	0	7	0	0	0	0
* Medicaid	5	1	1	2	0	0	0	1
* Michigan Civil Service Commission	2	1	1	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	8	3	0	5	0	0	0	0
* Michigan Helmet Law	7	7	0	0	0	0	0	0
* Michigan Lotto / Gaming Commission	2	0	0	2	0	0	0	0
* Michigan Personal Property Tax	1	1	0	0	0	0	0	0
* Michigan Secretary of State	5	3	0	1	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	3	2	0	0	0	0	0	1
* Michigan State Police	2	1	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	5	0	0	5	0	0	0	0
* New International Trade Crossing (NITC)	3	1	0	2	0	0	0	0
* No-Fault Auto Insurance	1	0	0	1	0	0	0	0
* Office of the Attorney General	9	4	1	4	0	0	0	0
* Other / Unknown	59	21	0	38	0	0	0	0
* Road & Infrastructure Funding	2	2	0	0	0	0	0	0
* Taxation	3	3	0	0	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/22/2012 - 4/28/2012

* Unemployment Insurance Agency	13	9	0	4	0	0	0	0
Budget - Opposed	2	1	1	0	0	0	0	0
Department of Natural Resources ISO (opposed)	13	8	5	0	0	0	0	0
Federal Issue	3	3	0	0	0	0	0	0
Gun Control laws	2	2	0	0	0	0	0	0
HB 5225 - GUN - SUPPORT	1	0	0	1	0	0	0	0
horse racing	2	2	0	0	0	0	0	0
Local Government Issue	4	4	0	0	0	0	0	0
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	2	2	0	0	0	0	0	0
SB 291 - HELMET - OPPOSED	2	2	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	1	1	0	0	0	0	0	0
Thanks/Support	2	1	0	0	0	0	0	1
Total	**418**	**226**	**21**	**139**	**0**	**1**	**1**	**25**