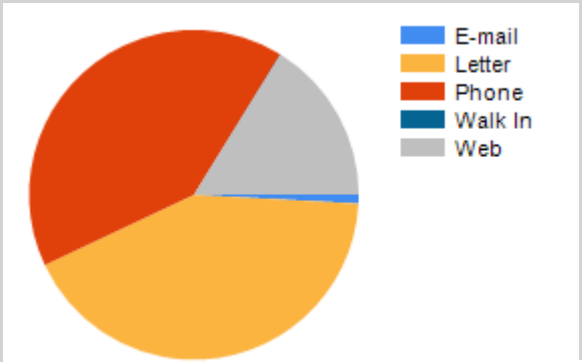
Constituent Services Statistics

Reporting Period: 4/15/2012 - 4/21/2012

Reporting Period Summary

Description	Count
E-mail	15
Letter	741
Phone	717
Walk In	1
Web	284
Total	**1758**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	6	0	0	6	0	0	0	0
* Department of Civil Rights	7	2	0	5	0	0	0	0
* Department of Corrections	83	80	0	1	0	0	0	0
* Department of Education	18	14	1	3	0	0	0	0
* Department of Environmental Quality (DEQ)	11	7	3	1	0	0	0	0
* Department of Licensing and Regulatory Affairs	23	8	1	3	0	0	0	11
* Department of Military and Veteran Affairs	4	2	0	2	0	0	0	0
* Department of Natural Resources	288	245	1	36	0	0	0	3
* Department of Transportation	7	0	0	7	0	0	0	0
* Department of Treasury	21	13	0	4	0	0	0	3
* Dept. of Community Health	24	15	1	7	0	0	0	0
* Dept. of Human Services (DHS)	47	35	2	8	0	0	0	2
* Detroit's Financial Emergency	1	0	0	1	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/15/2012 - 4/21/2012

* Education	16	0	0	16	0	0	0	0
* Emergency Manager Law	2	0	0	2	0	0	0	0
* Fireworks Law	1	1	0	0	0	0	0	0
* Friend of the Court/Child Support	8	0	0	4	0	0	0	4
* Gas Prices	1	1	0	0	0	0	0	0
* General Comments	23	14	0	8	0	0	0	1
* Gordie Howe International Bridge	3	3	0	0	0	0	0	0
* Health & Wellness	11	0	0	11	0	0	0	0
* Ideas & Suggestions	5	2	0	3	0	0	0	0
* Local Government Reform Initiative	11	0	0	11	0	0	0	0
* Medicaid	8	4	0	3	0	0	0	1
* Michigan Civil Service Commission	1	0	0	1	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	5	2	0	3	0	0	0	0
* Michigan Helmet Law	39	21	0	17	0	0	0	0
* Michigan Personal Property Tax	2	0	0	0	0	0	0	2
* Michigan Right to Work Laws	3	2	0	1	0	0	0	0
* Michigan Secretary of State	14	9	0	4	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	3	1	0	0	0	1	0	1
* Michigan State Police	10	7	0	3	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	3	0	0	2	0	0	0	1
* New International Trade Crossing (NITC)	2	0	0	2	0	0	0	0
* Office of the Attorney General	18	4	2	12	0	0	0	0
* Other / Unknown	94	20	0	74	0	0	0	0
* Public Assistance Reform	1	0	0	1	0	0	0	0
* Talent Initiative	4	0	0	4	0	0	0	0
* Taxation	11	5	0	4	0	0	0	2

Constituent Services Statistics

Reporting Period: 4/15/2012 - 4/21/2012

* Unemployment Insurance Agency	22	17	2	2	0	0	0	1
Budget - Opposed	2	2	0	0	0	0	0	0
Department of Natural Resources ISO (opposed)	143	143	0	0	0	0	0	0
Federal Issue	5	1	0	0	0	0	0	3
Flag Order	3	0	0	3	0	0	0	0
Gun Control laws	206	0	0	0	0	0	0	206
International Trade Crossing - SUPPORT	1	1	0	0	0	0	0	0
Local Government Issue	7	7	0	0	0	0	0	0
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	2	1	1	0	0	0	0	0
SB 1018 - Opposed	1	1	0	0	0	0	0	0
SB 291 - HELMET - OPPOSED	513	14	0	0	0	0	0	499
SB 291 - HELMET - SUPPORT	7	7	0	0	0	0	0	0
Thanks/Support	4	2	1	0	0	0	0	1
Total	**1756**	**713**	**15**	**276**	**0**	**1**	**0**	**741**