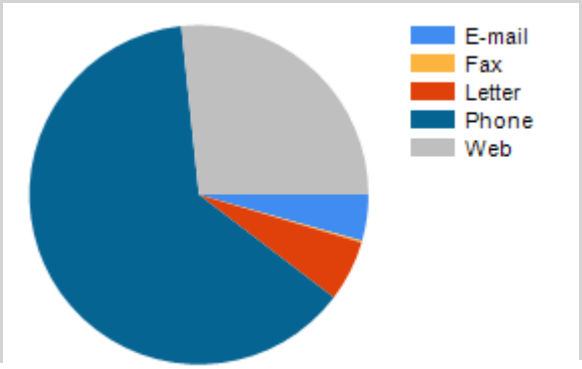
Constituent Services Statistics

Reporting Period: 3/25/2012 - 3/31/2012

Reporting Period Summary

Description	Count
E-mail	49
Fax	2
Letter	65
Phone	706
Web	299
Total	**1121**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	1	1	0	0	0	0	0	0
* Department of Civil Rights	6	2	1	3	0	0	0	0
* Department of Corrections	47	40	2	2	0	0	0	0
* Department of Education	19	9	0	2	0	0	0	7
* Department of Environmental Quality (DEQ)	3	1	0	2	0	0	0	0
* Department of Licensing and Regulatory Affairs	23	14	2	1	0	0	0	5
* Department of Military and Veteran Affairs	5	1	1	2	0	0	0	0
* Department of Natural Resources	48	44	0	2	0	0	0	0
* Department of Transportation	23	6	3	2	0	0	0	10
* Department of Treasury	41	35	0	2	0	0	0	3
* Dept. of Community Health	86	80	2	1	0	0	0	3
* Dept. of Human Services (DHS)	59	44	2	6	0	0	0	7
* Education	1	0	0	1	0	0	0	0

Constituent Services Statistics

Reporting Period: 3/25/2012 - 3/31/2012

* Emergency Manager Law	36	19	1	14	0	0	0	0
* Friend of the Court/Child Support	11	6	0	1	0	0	0	4
* Gas Prices	17	11	0	6	0	0	0	0
* General Comments	87	21	10	25	0	0	1	8
* Gordie Howe International Bridge	2	0	0	2	0	0	0	0
* Health & Wellness	7	0	0	7	0	0	0	0
* Ideas & Suggestions	30	4	16	9	0	0	0	1
* Local Government Reform Initiative	9	1	0	8	0	0	0	0
* Medicaid	4	2	0	2	0	0	0	0
* Mental Health	3	0	0	3	0	0	0	0
* MI Workers Compensation Law	1	0	0	1	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	9	5	1	0	0	0	0	3
* Michigan Helmet Law	127	31	0	68	0	0	0	1
* Michigan Personal Property Tax	2	0	0	2	0	0	0	0
* Michigan Right to Work Laws	5	1	0	4	0	0	0	0
* Michigan Secretary of State	7	7	0	0	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	4	3	0	1	0	0	0	0
* Michigan State Police	8	4	0	1	0	0	0	2
* Michigan Utility Concern (Public Service Commission)	2	0	0	0	0	0	0	2
* New International Trade Crossing (NITC)	7	2	0	5	0	0	0	0
* No-Fault Auto Insurance	10	1	0	9	0	0	0	0
* Office of the Attorney General	18	15	0	2	0	0	0	1
* Other / Unknown	108	25	4	75	0	0	1	2
* Public Assistance Reform	3	0	0	3	0	0	0	0
* Road & Infrastructure Funding	2	1	0	1	0	0	0	0
* State Employee Assistance	5	0	0	5	0	0	0	0

Constituent Services Statistics

Reporting Period: 3/25/2012 - 3/31/2012

* Taxation	8	3	0	5	0	0	0	0
* Unemployment Insurance Agency	12	6	0	4	0	0	0	2
Budget - Opposed	6	6	0	0	0	0	0	0
Federal Issue	8	5	0	0	0	0	0	3
horse racing	12	1	1	9	0	0	0	1
International Trade Crossing - OPPOSED	1	0	1	0	0	0	0	0
Local Government Issue	15	14	1	0	0	0	0	0
SB 291 - HELMET - OPPOSED	99	99	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	138	136	1	0	0	0	0	0
Total	**1186**	**706**	**49**	**299**	**0**	**0**	**2**	**65**