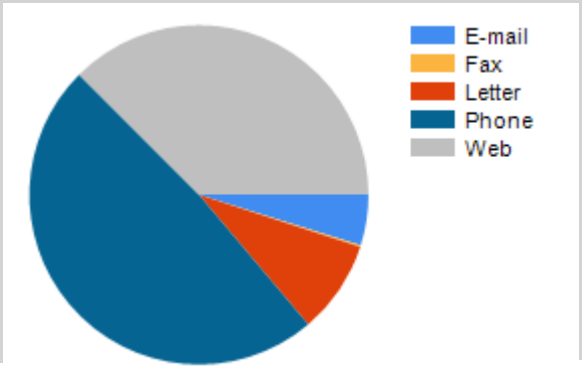
Constituent Services Statistics

Reporting Period: 3/18/2012 - 3/24/2012

Reporting Period Summary

Description	Count
E-mail	31
Fax	1
Letter	57
Phone	313
Web	241
Total	**643**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	3	1	0	0	0	0	0	2
* Department of Civil Rights	6	3	0	3	0	0	0	0
* Department of Corrections	7	5	0	2	0	0	0	0
* Department of Education	21	19	0	2	0	0	0	0
* Department of Environmental Quality (DEQ)	6	1	0	2	0	0	0	2
* Department of Licensing and Regulatory Affairs	18	14	2	0	0	0	0	1
* Department of Natural Resources	15	12	2	0	0	0	0	1
* Department of Transportation	9	3	1	1	0	0	0	3
* Department of Treasury	25	21	3	1	0	0	0	0
* Dept. of Community Health	14	5	0	1	0	0	0	8
* Dept. of Human Services (DHS)	58	33	6	10	0	0	0	9
* Education	1	0	0	1	0	0	0	0
* Emergency Manager Law	50	18	0	32	0	0	0	0
* Friend of the Court/Child	8	2	0	2	0	0	0	4

Constituent Services Statistics

Reporting Period: 3/18/2012 - 3/24/2012

Support								
* Gas Prices	3	2	0	1	0	0	0	0
* General Comments	59	25	2	27	0	0	0	5
* Health & Wellness	7	0	1	6	0	0	0	0
* Ideas & Suggestions	9	0	4	5	0	0	0	0
* Immigration	1	0	0	1	0	0	0	0
* Local Government Reform Initiative	5	1	0	4	0	0	0	0
* Medicaid	1	0	0	1	0	0	0	0
* Michigan Civil Service Commission	1	1	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	5	4	0	1	0	0	0	0
* Michigan Helmet Law	5	3	0	2	0	0	0	0
* Michigan Lotto / Gaming Commission	1	1	0	0	0	0	0	0
* Michigan Right to Work Laws	10	3	0	7	0	0	0	0
* Michigan Secretary of State	10	7	1	0	0	0	0	2
* Michigan State Housing Development Authority (MSHDA)	1	1	0	0	0	0	0	0
* Michigan State Police	5	5	0	0	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	6	1	0	2	0	0	0	3
* New International Trade Crossing (NITC)	6	0	0	6	0	0	0	0
* No-Fault Auto Insurance	17	8	0	8	0	0	0	1
* Office of the Attorney General	8	2	0	5	0	0	0	1
* Other / Unknown	85	11	2	72	0	0	0	0
* Public Assistance Reform	2	0	0	2	0	0	0	0
* Road & Infrastructure Funding	4	0	0	4	0	0	0	0
* State Employee Assistance	4	0	0	4	0	0	0	0
* Talent Initiative	4	0	0	4	0	0	0	0
* Taxation	22	12	0	10	0	0	0	0
* Unemployment Insurance	12	4	0	2	0	0	0	6

Constituent Services Statistics

Reporting Period: 3/18/2012 - 3/24/2012

Agency								
Budget - Opposed	1	0	0	0	0	0	0	0
Federal Issue	12	7	1	0	0	0	0	4
horse racing	17	1	2	9	0	0	1	3
Local Government Issue	17	14	1	0	0	0	0	2
PPT (OPPOSED TO ELIMINATION)	1	1	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	61	59	2	0	0	0	0	0
Total	**644**	**310**	**30**	**241**	**0**	**0**	**1**	**57**