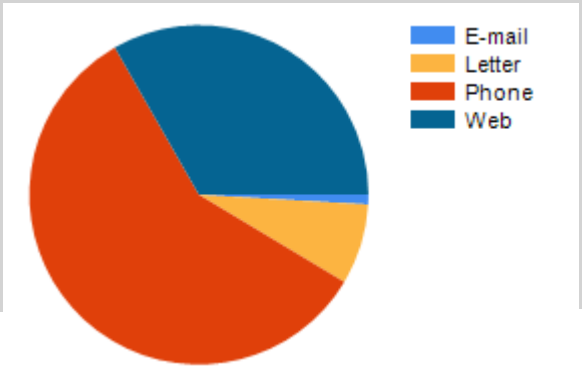
Constituent Services Statistics

Reporting Period: 3/11/2012 - 3/17/2012

Reporting Period Summary

Description	Count
E-mail	8
Letter	67
Phone	507
Web	290
Total	**872**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	3	1	0	0	0	0	0	2
* Department of Civil Rights	4	0	0	4	0	0	0	0
* Department of Corrections	4	2	0	2	0	0	0	0
* Department of Education	158	153	0	0	0	0	0	3
* Department of Environmental Quality (DEQ)	7	4	0	3	0	0	0	0
* Department of Licensing and Regulatory Affairs	16	7	2	1	0	0	0	6
* Department of Military and Veteran Affairs	7	2	0	5	0	0	0	0
* Department of Natural Resources	41	32	0	0	0	0	0	7
* Department of Transportation	9	8	1	0	0	0	0	0
* Department of Treasury	123	118	1	1	0	0	0	3
* Dept. of Community Health	12	5	0	0	0	0	0	7
* Dept. of Human Services (DHS)	36	21	1	4	0	0	0	9
* Education	4	0	0	4	0	0	0	0

Constituent Services Statistics

Reporting Period: 3/11/2012 - 3/17/2012

* Emergency Manager Law	38	19	0	19	0	0	0	0
* Friend of the Court/Child Support	11	3	0	7	0	0	0	1
* Gas Prices	3	3	0	0	0	0	0	0
* General Comments	84	21	0	51	0	0	0	12
* Gordie Howe International Bridge	1	0	0	1	0	0	0	0
* Health & Wellness	5	1	0	4	0	0	0	0
* Ideas & Suggestions	14	2	0	11	0	0	0	1
* Immigration	1	0	0	1	0	0	0	0
* Local Government Reform Initiative	7	0	0	7	0	0	0	0
* Medicaid	4	0	0	4	0	0	0	0
* Mental Health	4	0	0	4	0	0	0	0
* Michigan Civil Service Commission	1	0	0	0	0	0	0	1
* Michigan Economic Development Corporation (MEDC)	2	0	1	1	0	0	0	0
* Michigan Helmet Law	9	4	0	5	0	0	0	0
* Michigan Right to Work Laws	30	4	0	26	0	0	0	0
* Michigan Secretary of State	4	2	0	0	0	0	0	2
* Michigan State Housing Development Authority (MSHDA)	1	1	0	0	0	0	0	0
* Michigan State Police	8	5	0	2	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	1	1	0	0	0	0	0	0
* New International Trade Crossing (NITC)	1	0	0	1	0	0	0	0
* No-Fault Auto Insurance	5	0	0	4	0	0	0	1
* Office of the Attorney General	8	4	0	3	0	0	0	1
* Other / Unknown	81	6	0	71	0	0	0	4
* Public Assistance Reform	6	0	0	6	0	0	0	0
* Road & Infrastructure Funding	5	1	0	4	0	0	0	0
* State Employee Assistance	10	0	0	10	0	0	0	0

Constituent Services Statistics

Reporting Period: 3/11/2012 - 3/17/2012

* Taxation	38	26	0	11	0	0	0	0
* Unemployment Insurance Agency	8	3	2	2	0	0	0	1
Budget - Opposed	2	2	0	0	0	0	0	0
Federal Issue	10	6	0	0	0	0	0	4
horse racing	11	2	0	9	0	0	0	0
International Trade Crossing - OPPOSED	1	1	0	0	0	0	0	0
Local Government Issue	6	4	0	0	0	0	0	2
SB 291 - HELMET - OPPOSED	1	1	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	33	31	0	0	0	0	0	0
Total	**879**	**506**	**8**	**289**	**0**	**0**	**0**	**67**