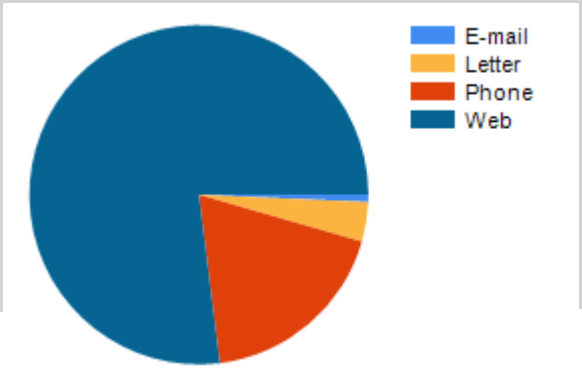
# Constituent Services Statistics

Reporting Period: 2/5/2012 - 2/11/2012

## Reporting Period Summary

| Description | Count |
|---|---|
| E-mail | 6 |
| Letter | 33 |
| Phone | 163 |
| Web | 675 |
| **Total** | **877** |




## Category Summary

| Category | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---|---|---|---|---|---|---|---|---|
| * Business OneStop | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Department of Agriculture and Rural Development | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Department of Civil Rights | 3 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Corrections | 9 | 5 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Department of Education | 21 | 14 | 1 | 4 | 0 | 0 | 0 | 1 |
| * Department of Environmental Quality (DEQ) | 4 | 2 | 0 | 1 | 0 | 0 | 0 | 1 |
| * Department of Licensing and Regulatory Affairs | 20 | 11 | 0 | 0 | 0 | 0 | 0 | 9 |
| * Department of Military and Veteran Affairs | 7 | 1 | 0 | 6 | 0 | 0 | 0 | 0 |
| * Department of Natural Resources | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Department of Transportation | 7 | 4 | 1 | 0 | 0 | 0 | 0 | 2 |
| * Department of Treasury | 18 | 9 | 0 | 7 | 0 | 0 | 0 | 0 |
| * Dept. of Community Health | 16 | 2 | 1 | 7 | 0 | 0 | 0 | 6 |
| * Dept. of Human Services (DHS) | 33 | 25 | 0 | 2 | 0 | 0 | 0 | 5 |
| * Education | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |

# Constituent Services Statistics

Reporting Period: 2/5/2012 - 2/11/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| * Emergency Manager Law | 13 | 6 | 0 | 6 | 0 | 0 | 0 | 0 |
| * Friend of the Court/Child Support | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Gas Prices | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * General Comments | 53 | 12 | 0 | 39 | 0 | 0 | 0 | 0 |
| * Gordie Howe International Bridge | 6 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Health & Wellness | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Ideas & Suggestions | 25 | 3 | 0 | 21 | 0 | 0 | 0 | 1 |
| * Immigration | 5 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Local Government Reform Initiative | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Medicaid | 4 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| * Mental Health | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * MI Workers Compensation Law | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Civil Service Commission | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| * Michigan Economic Development Corporation (MEDC) | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 1 |
| * Michigan Personal Property Tax | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Right to Work Laws | 14 | 3 | 0 | 11 | 0 | 0 | 0 | 0 |
| * Michigan Secretary of State | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| * Michigan State Housing Development Authority (MSHDA) | 5 | 3 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan State Police | 3 | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Michigan Utility Concern (Public Service Commission) | 4 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| * New International Trade Crossing (NITC) | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| * No-Fault Auto Insurance | 3 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| * Office of the Attorney General | 5 | 3 | 0 | 2 | 0 | 0 | 0 | 0 |
| * Other / Unknown | 56 | 4 | 0 | 50 | 0 | 0 | 0 | 0 |
| * Public Assistance Reform | 9 | 0 | 0 | 9 | 0 | 0 | 0 | 0 |
| * Road & Infrastructure | 25 | 4 | 0 | 17 | 0 | 0 | 0 | 3 |

# Constituent Services Statistics

Reporting Period: 2/5/2012 - 2/11/2012

| | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Funding | | | | | | | | |
| * State Employee Assistance | 4 | 0 | 0 | 2 | 0 | 0 | 0 | 1 |
| * Talent Initiative | 4 | 1 | 0 | 3 | 0 | 0 | 0 | 0 |
| * Taxation | 39 | 5 | 0 | 33 | 0 | 0 | 0 | 0 |
| * Unemployment Insurance Agency | 17 | 10 | 0 | 7 | 0 | 0 | 0 | 0 |
| Budget - Opposed | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Issue | 6 | 3 | 0 | 0 | 0 | 0 | 0 | 2 |
| Flag Order | 5 | 3 | 0 | 2 | 0 | 0 | 0 | 0 |
| horse racing | 13 | 1 | 0 | 12 | 0 | 0 | 0 | 0 |
| International Trade Crossing - OPPOSED | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| International Trade Crossing - SUPPORT | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Local Government Issue | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY) | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| SB 291 - HELMET - OPPOSED | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| SB 291 - HELMET - SUPPORT | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Thanks/Support | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **Total** | **507** | **163** | **6** | **286** | **0** | **0** | **0** | **33** |