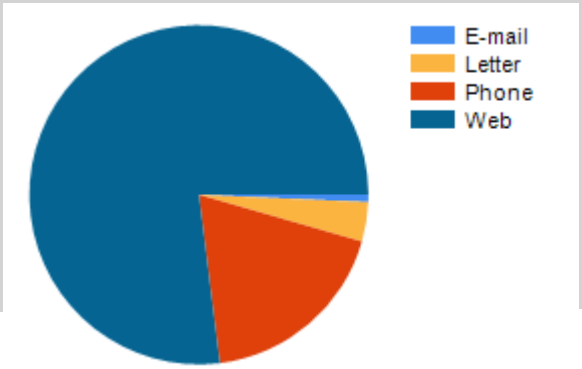
Constituent Services Statistics

Reporting Period: 2/5/2012 - 2/11/2012

Reporting Period Summary

Description	Count
E-mail	6
Letter	33
Phone	163
Web	675
Total	**877**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	2	0	0	2	0	0	0	0
* Department of Agriculture and Rural Development	1	0	0	0	0	0	0	0
* Department of Civil Rights	3	2	0	1	0	0	0	0
* Department of Corrections	9	5	0	4	0	0	0	0
* Department of Education	21	14	1	4	0	0	0	1
* Department of Environmental Quality (DEQ)	4	2	0	1	0	0	0	1
* Department of Licensing and Regulatory Affairs	20	11	0	0	0	0	0	9
* Department of Military and Veteran Affairs	7	1	0	6	0	0	0	0
* Department of Natural Resources	3	1	0	1	0	0	0	0
* Department of Transportation	7	4	1	0	0	0	0	2
* Department of Treasury	18	9	0	7	0	0	0	0
* Dept. of Community Health	16	2	1	7	0	0	0	6
* Dept. of Human Services (DHS)	33	25	0	2	0	0	0	5
* Education	4	0	0	4	0	0	0	0

Constituent Services Statistics

Reporting Period: 2/5/2012 - 2/11/2012

* Emergency Manager Law	13	6	0	6	0	0	0	0
* Friend of the Court/Child Support	2	1	0	1	0	0	0	0
* Gas Prices	2	0	0	2	0	0	0	0
* General Comments	53	12	0	39	0	0	0	0
* Gordie Howe International Bridge	6	3	0	3	0	0	0	0
* Health & Wellness	4	0	0	4	0	0	0	0
* Ideas & Suggestions	25	3	0	21	0	0	0	1
* Immigration	5	2	0	3	0	0	0	0
* Local Government Reform Initiative	2	1	0	1	0	0	0	0
* Medicaid	4	0	0	4	0	0	0	0
* Mental Health	1	0	0	1	0	0	0	0
* MI Workers Compensation Law	2	0	0	2	0	0	0	0
* Michigan Civil Service Commission	1	1	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	5	3	1	0	0	0	0	1
* Michigan Personal Property Tax	2	0	0	2	0	0	0	0
* Michigan Right to Work Laws	14	3	0	11	0	0	0	0
* Michigan Secretary of State	4	2	1	0	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	5	3	0	2	0	0	0	0
* Michigan State Police	3	1	0	2	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	4	2	0	2	0	0	0	0
* New International Trade Crossing (NITC)	2	0	0	1	0	0	0	0
* No-Fault Auto Insurance	3	1	0	1	0	0	0	0
* Office of the Attorney General	5	3	0	2	0	0	0	0
* Other / Unknown	56	4	0	50	0	0	0	0
* Public Assistance Reform	9	0	0	9	0	0	0	0
* Road & Infrastructure	25	4	0	17	0	0	0	3

Constituent Services Statistics

Reporting Period: 2/5/2012 - 2/11/2012

Funding								
* State Employee Assistance	4	0	0	2	0	0	0	1
* Talent Initiative	4	1	0	3	0	0	0	0
* Taxation	39	5	0	33	0	0	0	0
* Unemployment Insurance Agency	17	10	0	7	0	0	0	0
Budget - Opposed	4	4	0	0	0	0	0	0
Federal Issue	6	3	0	0	0	0	0	2
Flag Order	5	3	0	2	0	0	0	0
horse racing	13	1	0	12	0	0	0	0
International Trade Crossing - OPPOSED	1	0	1	0	0	0	0	0
International Trade Crossing - SUPPORT	2	1	0	0	0	0	0	1
Local Government Issue	2	1	0	1	0	0	0	0
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	1	0	0	1	0	0	0	0
SB 291 - HELMET - OPPOSED	1	1	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	2	2	0	0	0	0	0	0
Thanks/Support	1	0	0	0	0	0	0	0
Total	**507**	**163**	**6**	**286**	**0**	**0**	**0**	**33**