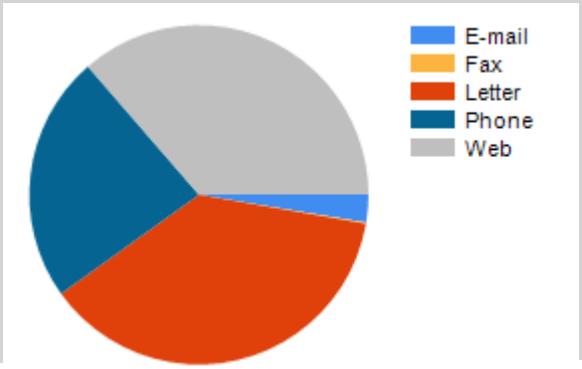
Constituent Services Statistics

Reporting Period: 1/29/2012 - 2/4/2012

Reporting Period Summary

Description	Count
E-mail	21
Fax	1
Letter	300
Phone	189
Web	292
Total	**803**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	2	1	0	0	0	0	0	1
* Department of Civil Rights	1	0	0	1	0	0	0	0
* Department of Corrections	3	2	0	0	0	0	0	1
* Department of Education	11	6	1	3	0	0	0	1
* Department of Environmental Quality (DEQ)	8	1	0	2	0	0	0	5
* Department of Licensing and Regulatory Affairs	20	5	6	1	0	0	0	8
* Department of Military and Veteran Affairs	4	2	0	2	0	0	0	0
* Department of Natural Resources	7	0	0	2	0	0	0	5
* Department of Transportation	17	12	0	2	0	0	0	2
* Department of Treasury	27	15	1	1	0	0	1	9
* Dept. of Community Health	8	4	1	1	0	0	0	1
* Dept. of Human Services (DHS)	70	18	3	11	0	0	0	38
* Education	7	0	0	7	0	0	0	0

Constituent Services Statistics

Reporting Period: 1/29/2012 - 2/4/2012

* Emergency Manager Law	14	3	0	5	0	0	0	5
* Friend of the Court/Child Support	5	0	0	1	0	0	0	4
* Gas Prices	10	2	0	8	0	0	0	0
* General Comments	48	10	2	32	0	0	0	1
* Gordie Howe International Bridge	9	6	0	3	0	0	0	0
* Health & Wellness	10	0	0	9	0	0	0	1
* Ideas & Suggestions	32	11	0	14	0	0	0	4
* Immigration	7	4	0	1	0	0	0	2
* Local Government Reform Initiative	3	0	0	3	0	0	0	0
* Medicaid	1	0	0	0	0	0	0	1
* Mental Health	3	0	0	3	0	0	0	0
* Michigan Civil Service Commission	1	1	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	8	3	0	1	0	0	0	4
* Michigan Helmet Law	13	0	0	1	0	0	0	11
* Michigan Lotto / Gaming Commission	1	0	0	0	0	0	0	1
* Michigan Personal Property Tax	9	0	0	2	0	0	0	7
* Michigan Right to Work Laws	24	5	0	13	0	0	0	6
* Michigan Secretary of State	11	2	0	2	0	0	0	6
* Michigan State Housing Development Authority (MSHDA)	12	1	3	3	0	0	0	5
* Michigan State Police	2	1	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	1	0	0	0	0	0	0	1
* New International Trade Crossing (NITC)	1	0	0	1	0	0	0	0
* No-Fault Auto Insurance	12	0	0	3	0	0	0	8
* Office of the Attorney General	7	1	0	2	0	0	0	4
* Other / Unknown	113	14	1	55	0	0	0	20
* Public Assistance Reform	19	0	0	6	0	0	0	13

Constituent Services Statistics

Reporting Period: 1/29/2012 - 2/4/2012

* Road & Infrastructure Funding	29	6	0	23	0	0	0	0
* State Employee Assistance	3	0	0	3	0	0	0	0
* Talent Initiative	1	0	0	1	0	0	0	0
* Taxation	52	5	0	34	0	0	0	13
* Unemployment Insurance Agency	29	17	2	8	0	0	0	2
Budget - Opposed	111	7	1	0	0	0	0	85
Federal Issue	9	4	0	0	0	0	0	5
Flag Order	1	0	0	0	0	0	0	1
Highland Park EM Inquiry	3	3	0	0	0	0	0	0
horse racing	21	1	0	17	0	0	0	3
International Trade Crossing - OPPOSED	4	1	0	0	0	0	0	3
International Trade Crossing - SUPPORT	1	1	0	0	0	0	0	0
Local Government Issue	11	8	0	0	0	0	0	2
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	2	2	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	1	1	0	0	0	0	0	0
Thanks/Support	13	2	0	0	0	0	0	11
Total	**853**	**188**	**21**	**289**	**0**	**0**	**1**	**300**