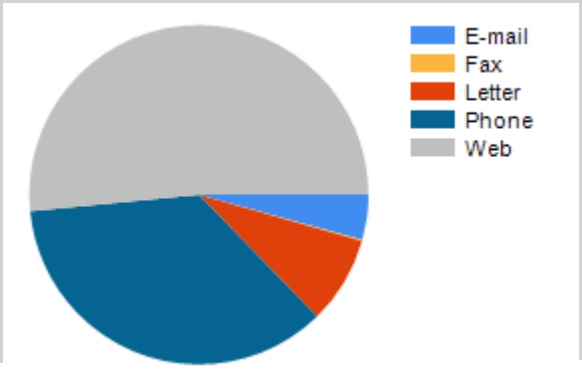
Constituent Services Statistics

Reporting Period: 1/22/2012 - 1/28/2012

Reporting Period Summary

Description	Count
E-mail	36
Fax	1
Letter	70
Phone	300
Web	433
Total	**840**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	3	0	0	3	0	0	0	0
* Department of Civil Rights	1	1	0	0	0	0	0	0
* Department of Corrections	4	1	0	3	0	0	0	0
* Department of Education	28	8	16	1	0	0	0	2
* Department of Environmental Quality (DEQ)	1	0	1	0	0	0	0	0
* Department of Licensing and Regulatory Affairs	12	6	2	2	0	0	0	2
* Department of Military and Veteran Affairs	3	3	0	0	0	0	0	0
* Department of Natural Resources	1	1	0	0	0	0	0	0
* Department of Transportation	49	43	2	1	0	0	0	2
* Department of Treasury	29	17	3	4	0	0	0	5
* Dept. of Community Health	11	5	2	2	0	0	0	2
* Dept. of Human Services (DHS)	37	30	1	6	0	0	0	0
* Education	18	0	0	18	0	0	0	0
* Emergency Manager Law	11	3	0	7	0	0	0	0
* Friend of the Court/Child	7	6	0	1	0	0	0	0

Constituent Services Statistics

Reporting Period: 1/22/2012 - 1/28/2012

Support								
* Gas Prices	12	2	0	10	0	0	0	0
* General Comments	66	8	3	55	0	0	0	0
* Gordie Howe International Bridge	15	8	0	7	0	0	0	0
* Health & Wellness	7	0	0	7	0	0	0	0
* Ideas & Suggestions	64	21	1	38	0	0	0	2
* Immigration	1	0	0	1	0	0	0	0
* Local Government Reform Initiative	2	0	0	2	0	0	0	0
* Medicaid	4	0	0	4	0	0	0	0
* Mental Health	1	0	0	1	0	0	0	0
* MI Workers Compensation Law	2	0	0	2	0	0	0	0
* Michigan Civil Service Commission	2	1	0	1	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	4	1	1	2	0	0	0	0
* Michigan Helmet Law	3	0	0	0	0	0	0	3
* Michigan Lotto / Gaming Commission	1	0	0	0	0	0	0	1
* Michigan Personal Property Tax	7	0	0	1	0	0	0	6
* Michigan Right to Work Laws	13	5	0	8	0	0	0	0
* Michigan Secretary of State	10	7	0	3	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	5	2	0	2	0	0	0	1
* Michigan State Police	5	4	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	3	2	0	1	0	0	0	0
* No-Fault Auto Insurance	48	4	1	6	0	0	0	35
* Office of the Attorney General	8	4	0	4	0	0	0	0
* Other / Unknown	94	16	0	77	0	0	0	1
* Public Assistance Reform	3	0	0	3	0	0	0	0
* Road & Infrastructure Funding	9	7	0	2	0	0	0	0

Constituent Services Statistics

Reporting Period: 1/22/2012 - 1/28/2012

* State Employee Assistance	6	0	0	6	0	0	0	0
* Taxation	128	13	0	108	0	0	1	4
* Unemployment Insurance Agency	18	12	0	5	0	0	0	1
Birthday Greeting	1	1	0	0	0	0	0	0
Budget - Opposed	10	7	2	0	0	0	0	1
Federal Issue	5	5	0	0	0	0	0	0
Highland Park EM Inquiry	29	29	0	0	0	0	0	0
horse racing	25	0	0	24	0	0	0	1
International Trade Crossing - OPPOSED	1	1	0	0	0	0	0	0
International Trade Crossing - SUPPORT	3	1	1	0	0	0	0	1
Local Government Issue	6	6	0	0	0	0	0	0
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	1	1	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	2	2	0	0	0	0	0	0
Thanks/Support	1	1	0	0	0	0	0	0
Total	**840**	**295**	**36**	**429**	**0**	**0**	**1**	**70**