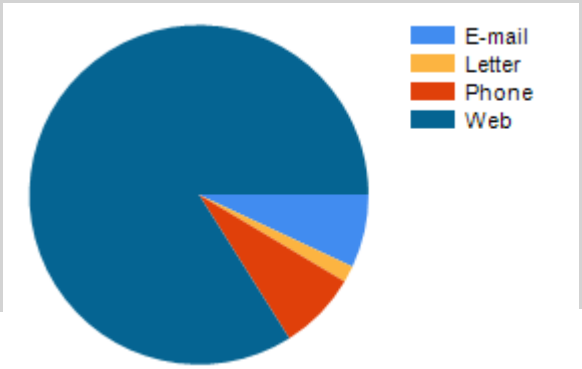
Constituent Services Statistics

Reporting Period: 1/15/2012 - 1/21/2012

Reporting Period Summary

Description	Count
E-mail	127
Letter	29
Phone	137
Web	1533
Total	**1826**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Department of Agriculture and Rural Development	3	0	2	1	0	0	0	0
* Department of Civil Rights	2	0	0	2	0	0	0	0
* Department of Corrections	2	1	0	1	0	0	0	0
* Department of Education	23	2	16	3	0	0	0	0
* Department of Environmental Quality (DEQ)	5	1	3	1	0	0	0	0
* Department of Licensing and Regulatory Affairs	17	5	4	2	0	0	0	5
* Department of Military and Veteran Affairs	2	1	0	1	0	0	0	0
* Department of Natural Resources	4	0	3	0	0	0	0	0
* Department of Transportation	3	1	1	0	0	0	0	1
* Department of Treasury	8	3	0	4	0	0	0	1
* Dept. of Community Health	11	5	3	3	0	0	0	0
* Dept. of Human Services (DHS)	27	18	1	6	0	0	0	0
* Education	13	0	0	13	0	0	0	0
* Emergency Manager Law	28	4	10	14	0	0	0	0

Constituent Services Statistics

Reporting Period: 1/15/2012 - 1/21/2012

* Fireworks Law	1	1	0	0	0	0	0	0
* Friend of the Court/Child Support	5	3	0	2	0	0	0	0
* General Comments	56	4	13	38	0	0	0	0
* Gordie Howe International Bridge	7	3	0	4	0	0	0	0
* Health & Wellness	9	0	0	9	0	0	0	0
* Ideas & Suggestions	33	12	3	18	0	0	0	0
* Immigration	1	0	0	1	0	0	0	0
* Local Government Reform Initiative	6	0	0	6	0	0	0	0
* Medicaid	3	0	1	2	0	0	0	0
* Mental Health	3	0	0	3	0	0	0	0
* MI Workers Compensation Law	1	0	0	1	0	0	0	0
* Michigan Civil Service Commission	1	0	1	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	9	4	5	0	0	0	0	0
* Michigan Helmet Law	7	0	0	7	0	0	0	0
* Michigan Lotto / Gaming Commission	1	1	0	0	0	0	0	0
* Michigan Personal Property Tax	2	1	1	0	0	0	0	0
* Michigan Right to Work Laws	6	0	1	5	0	0	0	0
* Michigan Secretary of State	11	7	3	1	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	2	1	0	1	0	0	0	0
* Michigan State Police	4	3	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	4	1	0	3	0	0	0	0
* No-Fault Auto Insurance	75	3	5	48	0	0	0	19
* Office of the Attorney General	7	1	3	3	0	0	0	0
* Other / Unknown	107	9	5	93	0	0	0	0
* Public Assistance Reform	8	1	3	4	0	0	0	0
* State Employee Assistance	4	0	0	4	0	0	0	0

Constituent Services Statistics

Reporting Period: 1/15/2012 - 1/21/2012

* Talent Initiative	1	0	1	0	0	0	0	0
* Taxation	40	6	10	24	0	0	0	0
* Unemployment Insurance Agency	45	19	17	8	0	0	0	0
Budget - Opposed	7	0	7	0	0	0	0	0
Federal Issue	7	7	0	0	0	0	0	0
horse racing	26	1	2	23	0	0	0	0
International Trade Crossing - OPPOSED	2	1	0	0	0	0	0	1
International Trade Crossing - SUPPORT	2	1	0	0	0	0	0	1
Local Government Issue	4	2	1	0	0	0	0	1
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	4	1	2	1	0	0	0	0
SB 291 - HELMET - OPPOSED	2	2	0	0	0	0	0	0
Thanks/Support	1	1	0	0	0	0	0	0
Total	**662**	**137**	**127**	**361**	**0**	**0**	**0**	**29**