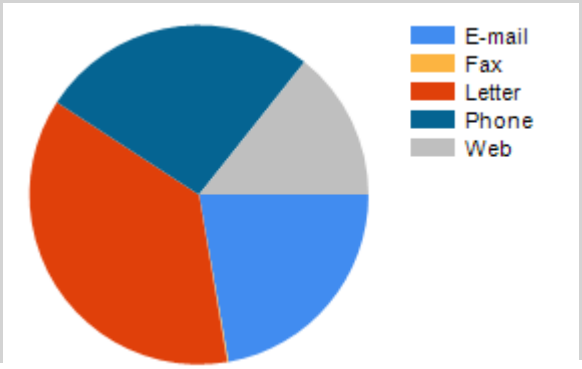
Constituent Services Statistics

Reporting Period: 1/8/2012 - 1/14/2012

Reporting Period Summary

Description	Count
E-mail	191
Fax	1
Letter	317
Phone	228
Web	123
Total	**860**



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	1	0	1	0	0	0	0	0
* Department of Civil Rights	1	0	1	0	0	0	0	0
* Department of Corrections	2	1	0	1	0	0	0	0
* Department of Education	56	13	6	0	0	0	0	37
* Department of Environmental Quality (DEQ)	12	2	3	0	0	0	0	7
* Department of Licensing and Regulatory Affairs	49	15	16	2	0	0	0	16
* Department of Military and Veteran Affairs	2	0	0	2	0	0	0	0
* Department of Natural Resources	8	1	3	1	0	0	0	3
* Department of Transportation	77	6	5	1	0	0	0	65
* Department of Treasury	22	15	0	2	0	0	0	5
* Dept. of Community Health	21	7	5	0	0	0	0	9
* Dept. of Human Services (DHS)	66	34	13	18	0	0	0	1
* Education	5	0	0	5	0	0	0	0

Constituent Services Statistics

Reporting Period: 1/8/2012 - 1/14/2012

* Emergency Manager Law	43	2	37	1	0	0	0	1
* Friend of the Court/Child Support	10	2	5	3	0	0	0	0
* Gas Prices	13	2	0	11	0	0	0	0
* General Comments	101	4	11	8	0	0	0	78
* Gordie Howe International Bridge	2	2	0	0	0	0	0	0
* Health & Wellness	2	1	0	1	0	0	0	0
* Ideas & Suggestions	9	6	1	2	0	0	0	0
* Local Government Reform Initiative	12	1	8	3	0	0	0	0
* Mental Health	1	0	0	1	0	0	0	0
* Michigan Civil Service Commission	4	1	3	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	13	5	7	0	0	0	0	1
* Michigan Helmet Law	46	3	1	0	0	0	0	42
* Michigan Lotto / Gaming Commission	1	0	0	0	0	0	0	1
* Michigan Right to Work Laws	2	2	0	0	0	0	0	0
* Michigan Secretary of State	9	6	2	1	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	10	3	5	1	0	0	0	1
* Michigan State Police	3	1	1	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	5	2	0	1	0	0	0	2
* No-Fault Auto Insurance	29	10	13	5	0	0	0	0
* Office of the Attorney General	5	4	0	1	0	0	0	0
* Other / Unknown	38	12	7	18	0	0	0	0
* Public Assistance Reform	50	0	12	3	0	0	0	35
* State Employee Assistance	2	1	0	1	0	0	0	0
* Talent Initiative	8	0	3	5	0	0	0	0
* Taxation	7	1	1	5	0	0	0	0
* Unemployment Insurance Agency	44	32	4	4	0	0	1	3

Constituent Services Statistics

Reporting Period: 1/8/2012 - 1/14/2012

Budget - Opposed	8	2	5	0	0	0	0	1
Federal Issue	12	5	3	0	0	0	0	4
Flag Order	2	0	0	2	0	0	0	0
horse racing	12	2	0	9	0	0	0	1
International Trade Crossing - OPPOSED	1	0	1	0	0	0	0	0
International Trade Crossing - SUPPORT	3	0	3	0	0	0	0	0
Local Government Issue	9	5	1	0	0	0	0	2
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	14	11	1	0	0	0	0	1
PPT (SUPPORTS ELIMINATION)	1	1	0	0	0	0	0	0
SB 291 - HELMET - OPPOSED	3	3	0	0	0	0	0	0
SB 291 - HELMET - SUPPORT	3	2	0	0	0	0	0	1
Thanks/Support	1	0	1	0	0	0	0	0
Total	**861**	**228**	**189**	**120**	**0**	**0**	**1**	**317**