

**NURSING AND ALLIED HEALTH EVALUATION OF RESIDENT COMMUNICATION
SKILLS, INTERPERSONAL SKILLS, AND PROFESSIONALISM
UNIVERSITY OF MICHIGAN HEALTH SYSTEM
PROGRAM
(RESIDENT INPATIENT ROTATION)**

Resident: _____ Date: _____ Evaluator: _____

The UMHS expects its residents to demonstrate the communication, interpersonal, and professionalism skills that promote care delivered in the "best interest of the patient." In an effort to assess these attributes, you are being asked to complete this evaluation based on your interactions with the above-named resident. Please complete the form by checking "needs improvement" or "satisfactory" in the space provided after each statement. If you cannot comment on an item, please leave it blank. All "needs improvement" responses require explanation in the space provided below. Your answers will remain confidential.

	Needs Improvement	Satisfactory
Communication/Interpersonal Skills		
Consistently demonstrates willingness to listen to patients and families		
Consistently demonstrates willingness to listen to nursing and allied staff		
Consistently explains information to patients and families using clear, understandable terms		
Consistently keeps patients, families, and nursing informed of changes in the care plan		
Consistently writes orders that are clear and legible		
Consistently participates cooperatively in multidisciplinary rounds		
Professionalism		
Altruism/Empathy		
Consistently attentive to details of patient comfort and delivery of care (<i>renewing meds; resuming diet after tests</i>)		
Accepts inconvenience when necessary to meet the needs of the patient		
Respect		
Consistently respects patient privacy when conducting examinations		
Consistently courteous and receptive to nursing and allied health staff		
Responsibility		
Consistently responds in timely manner when paged or called		
Consistently follows through on cross cover issues		
Integrity		
Maintains composure during stressful/crisis situations		

Please provide specific comments to substantiate any "needs improvement" response.

Do you have any additional concerns regarding this resident's communication, interpersonal, or professionalism skills?

Please provide information / examples if this resident has consistently performed in an outstanding manner.
