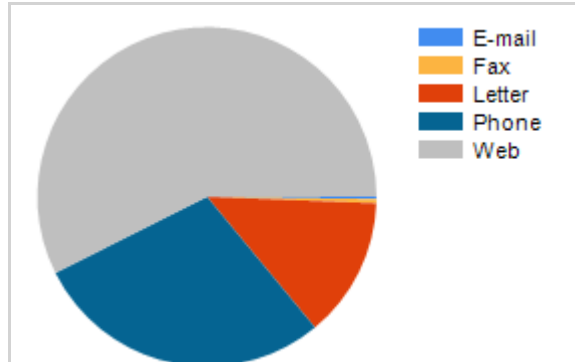


# Constituent Services Statistics

Reporting Period: 10/27/2013 - 11/2/2013

## Reporting Period Summary

| Description  | Count      |
|--------------|------------|
| E-mail       | 1          |
| Fax          | 2          |
| Letter       | 65         |
| Phone        | 139        |
| Web          | 279        |
| <b>Total</b> | <b>486</b> |



## Category Summary

| Category                                          | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---------------------------------------------------|-------|-------|-------|-----|----------|---------|-----|--------|
| * 2018 State Budget Proposal                      | 5     | 0     | 0     | 5   | 0        | 0       | 0   | 0      |
| * Abortion                                        | 2     | 0     | 0     | 1   | 0        | 0       | 0   | 1      |
| * Business OneStop                                | 2     | 1     | 0     | 1   | 0        | 0       | 0   | 0      |
| * Department of Civil Rights                      | 1     | 0     | 0     | 1   | 0        | 0       | 0   | 0      |
| * Department of Corrections                       | 3     | 0     | 0     | 2   | 0        | 0       | 0   | 1      |
| * Department of Education                         | 8     | 3     | 1     | 4   | 0        | 0       | 0   | 0      |
| * Department of Environmental Quality (DEQ)       | 6     | 2     | 0     | 1   | 0        | 0       | 0   | 3      |
| * Department of Insurance and Financial Services  | 6     | 3     | 0     | 1   | 0        | 0       | 0   | 2      |
| * Department of Licensing and Regulatory Affairs  | 2     | 0     | 0     | 1   | 0        | 0       | 0   | 1      |
| * Department of Military and Veteran Affairs      | 4     | 0     | 0     | 2   | 0        | 0       | 0   | 2      |
| * Department of Natural Resources                 | 4     | 0     | 0     | 3   | 0        | 0       | 0   | 1      |
| * Department of Technology, Management and Budget | 2     | 1     | 0     | 1   | 0        | 0       | 0   | 0      |
| * Department of Transportation                    | 4     | 1     | 0     | 2   | 0        | 0       | 0   | 1      |
| * Department of Treasury                          | 5     | 3     | 0     | 2   | 0        | 0       | 0   | 0      |

## **Constituent Services Statistics**

Reporting Period: 10/27/2013 - 11/2/2013

|                                                        |    |    |   |    |   |   |   |    |
|--------------------------------------------------------|----|----|---|----|---|---|---|----|
| * Dept. of Community Health                            | 2  | 2  | 0 | 0  | 0 | 0 | 0 | 0  |
| * Dept. of Human Services (DHS)                        | 20 | 9  | 0 | 8  | 0 | 0 | 1 | 2  |
| * Detroit's Financial Emergency                        | 20 | 5  | 0 | 13 | 0 | 0 | 0 | 2  |
| * Education                                            | 27 | 1  | 0 | 24 | 0 | 0 | 0 | 2  |
| * Emergency Manager Law                                | 1  | 0  | 0 | 1  | 0 | 0 | 0 | 0  |
| * Fireworks                                            | 1  | 0  | 0 | 1  | 0 | 0 | 0 | 0  |
| * Freedom-to-Work Law                                  | 1  | 0  | 0 | 1  | 0 | 0 | 0 | 0  |
| * Friend of the Court/Child Support                    | 1  | 0  | 0 | 1  | 0 | 0 | 0 | 0  |
| * Gas Prices                                           | 3  | 0  | 0 | 3  | 0 | 0 | 0 | 0  |
| * General Comments                                     | 30 | 14 | 0 | 15 | 0 | 0 | 0 | 1  |
| * Great Lakes                                          | 2  | 0  | 0 | 2  | 0 | 0 | 0 | 0  |
| * Gun Legislation                                      | 3  | 0  | 0 | 3  | 0 | 0 | 0 | 0  |
| * Health & Wellness                                    | 9  | 0  | 0 | 9  | 0 | 0 | 0 | 0  |
| * Ideas & Suggestions                                  | 12 | 0  | 0 | 12 | 0 | 0 | 0 | 0  |
| * Jobs & Economy                                       | 14 | 2  | 0 | 12 | 0 | 0 | 0 | 0  |
| * Law & Public Safety                                  | 14 | 1  | 0 | 13 | 0 | 0 | 0 | 0  |
| * Mental Health                                        | 1  | 0  | 0 | 1  | 0 | 0 | 0 | 0  |
| * Michigan Civil Service Commission                    | 2  | 2  | 0 | 0  | 0 | 0 | 0 | 0  |
| * Michigan Economic Development Corporation (MEDC)     | 1  | 1  | 0 | 0  | 0 | 0 | 0 | 0  |
| * Michigan Lotto / Gaming Commission                   | 3  | 0  | 0 | 0  | 0 | 0 | 0 | 3  |
| * Michigan Secretary of State                          | 6  | 3  | 0 | 2  | 0 | 0 | 0 | 0  |
| * Michigan State Housing Development Authority (MSHDA) | 1  | 1  | 0 | 0  | 0 | 0 | 0 | 0  |
| * Michigan State Police                                | 1  | 0  | 0 | 1  | 0 | 0 | 0 | 0  |
| * Michigan Utility Concern (Public Service Commission) | 4  | 4  | 0 | 0  | 0 | 0 | 0 | 0  |
| * No-Fault Auto Insurance                              | 6  | 2  | 0 | 3  | 0 | 0 | 0 | 1  |
| * Office of the Attorney General                       | 4  | 0  | 0 | 1  | 0 | 0 | 0 | 3  |
| * Other / Unknown                                      | 68 | 1  | 0 | 46 | 0 | 0 | 0 | 21 |

## Constituent Services Statistics

Reporting Period: 10/27/2013 - 11/2/2013

|                                                 |            |            |          |            |          |          |          |           |
|-------------------------------------------------|------------|------------|----------|------------|----------|----------|----------|-----------|
| * Public Assistance Reform                      | 6          | 0          | 0        | 6          | 0        | 0        | 0        | 0         |
| * Road & Infrastructure Funding                 | 5          | 0          | 0        | 2          | 0        | 0        | 0        | 3         |
| * State Employee Assistance                     | 1          | 0          | 0        | 1          | 0        | 0        | 0        | 0         |
| * Taxation                                      | 7          | 1          | 0        | 6          | 0        | 0        | 0        | 0         |
| * Unemployment Insurance Agency                 | 99         | 43         | 0        | 49         | 0        | 0        | 1        | 5         |
| * Veteran Services                              | 3          | 0          | 0        | 3          | 0        | 0        | 0        | 0         |
| Energy and the Environment                      | 1          | 0          | 0        | 0          | 0        | 0        | 0        | 1         |
| Executive Office Business                       | 3          | 2          | 0        | 0          | 0        | 0        | 0        | 1         |
| Federal Issue                                   | 2          | 1          | 0        | 0          | 0        | 0        | 0        | 1         |
| Flag Order                                      | 3          | 0          | 0        | 3          | 0        | 0        | 0        | 0         |
| Judicial/Court System                           | 1          | 1          | 0        | 0          | 0        | 0        | 0        | 0         |
| Letter of Recognition                           | 5          | 0          | 0        | 0          | 0        | 0        | 0        | 0         |
| Local Government Issue                          | 5          | 3          | 0        | 0          | 0        | 0        | 0        | 2         |
| Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY) | 2          | 2          | 0        | 0          | 0        | 0        | 0        | 0         |
| <b>Total</b>                                    | <b>454</b> | <b>115</b> | <b>1</b> | <b>269</b> | <b>0</b> | <b>0</b> | <b>2</b> | <b>60</b> |