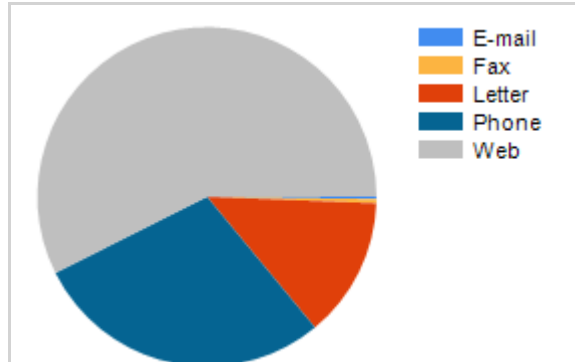


Constituent Services Statistics

Reporting Period: 10/27/2013 - 11/2/2013

Reporting Period Summary

Description	Count
E-mail	1
Fax	2
Letter	65
Phone	139
Web	279
Total	486



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* 2018 State Budget Proposal	5	0	0	5	0	0	0	0
* Abortion	2	0	0	1	0	0	0	1
* Business OneStop	2	1	0	1	0	0	0	0
* Department of Civil Rights	1	0	0	1	0	0	0	0
* Department of Corrections	3	0	0	2	0	0	0	1
* Department of Education	8	3	1	4	0	0	0	0
* Department of Environmental Quality (DEQ)	6	2	0	1	0	0	0	3
* Department of Insurance and Financial Services	6	3	0	1	0	0	0	2
* Department of Licensing and Regulatory Affairs	2	0	0	1	0	0	0	1
* Department of Military and Veteran Affairs	4	0	0	2	0	0	0	2
* Department of Natural Resources	4	0	0	3	0	0	0	1
* Department of Technology, Management and Budget	2	1	0	1	0	0	0	0
* Department of Transportation	4	1	0	2	0	0	0	1
* Department of Treasury	5	3	0	2	0	0	0	0

Constituent Services Statistics

Reporting Period: 10/27/2013 - 11/2/2013

* Dept. of Community Health	2	2	0	0	0	0	0	0
* Dept. of Human Services (DHS)	20	9	0	8	0	0	1	2
* Detroit's Financial Emergency	20	5	0	13	0	0	0	2
* Education	27	1	0	24	0	0	0	2
* Emergency Manager Law	1	0	0	1	0	0	0	0
* Fireworks	1	0	0	1	0	0	0	0
* Freedom-to-Work Law	1	0	0	1	0	0	0	0
* Friend of the Court/Child Support	1	0	0	1	0	0	0	0
* Gas Prices	3	0	0	3	0	0	0	0
* General Comments	30	14	0	15	0	0	0	1
* Great Lakes	2	0	0	2	0	0	0	0
* Gun Legislation	3	0	0	3	0	0	0	0
* Health & Wellness	9	0	0	9	0	0	0	0
* Ideas & Suggestions	12	0	0	12	0	0	0	0
* Jobs & Economy	14	2	0	12	0	0	0	0
* Law & Public Safety	14	1	0	13	0	0	0	0
* Mental Health	1	0	0	1	0	0	0	0
* Michigan Civil Service Commission	2	2	0	0	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	1	1	0	0	0	0	0	0
* Michigan Lotto / Gaming Commission	3	0	0	0	0	0	0	3
* Michigan Secretary of State	6	3	0	2	0	0	0	0
* Michigan State Housing Development Authority (MSHDA)	1	1	0	0	0	0	0	0
* Michigan State Police	1	0	0	1	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	4	4	0	0	0	0	0	0
* No-Fault Auto Insurance	6	2	0	3	0	0	0	1
* Office of the Attorney General	4	0	0	1	0	0	0	3
* Other / Unknown	68	1	0	46	0	0	0	21

Constituent Services Statistics

Reporting Period: 10/27/2013 - 11/2/2013

* Public Assistance Reform	6	0	0	6	0	0	0	0
* Road & Infrastructure Funding	5	0	0	2	0	0	0	3
* State Employee Assistance	1	0	0	1	0	0	0	0
* Taxation	7	1	0	6	0	0	0	0
* Unemployment Insurance Agency	99	43	0	49	0	0	1	5
* Veteran Services	3	0	0	3	0	0	0	0
Energy and the Environment	1	0	0	0	0	0	0	1
Executive Office Business	3	2	0	0	0	0	0	1
Federal Issue	2	1	0	0	0	0	0	1
Flag Order	3	0	0	3	0	0	0	0
Judicial/Court System	1	1	0	0	0	0	0	0
Letter of Recognition	5	0	0	0	0	0	0	0
Local Government Issue	5	3	0	0	0	0	0	2
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	2	2	0	0	0	0	0	0
Total	454	115	1	269	0	0	2	60