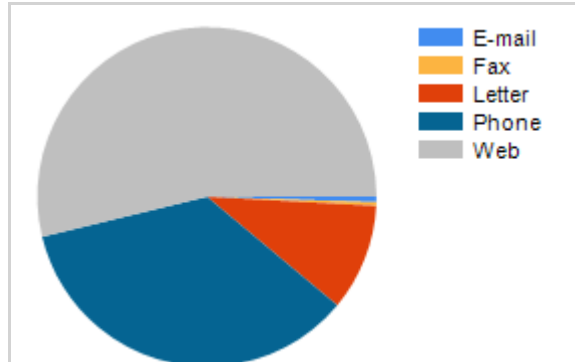


Constituent Services Statistics

Reporting Period: 10/6/2013 - 10/12/2013

Reporting Period Summary

Description	Count
E-mail	3
Fax	2
Letter	59
Phone	204
Web	312
Total	580



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	2	0	0	0	0	0	0	2
* Department of Civil Rights	2	0	0	2	0	0	0	0
* Department of Corrections	2	1	0	0	0	0	0	1
* Department of Education	4	2	0	1	0	0	0	1
* Department of Environmental Quality (DEQ)	5	3	1	1	0	0	0	0
* Department of Insurance and Financial Services	3	2	0	1	0	0	0	0
* Department of Licensing and Regulatory Affairs	8	2	0	5	0	0	0	1
* Department of Military and Veteran Affairs	1	0	0	1	0	0	0	0
* Department of Natural Resources	22	19	0	0	0	0	0	3
* Department of Transportation	3	1	0	1	0	0	0	1
* Department of Treasury	5	1	0	3	0	0	0	0
* Dept. of Community Health	1	1	0	0	0	0	0	0
* Dept. of Human Services (DHS)	34	24	1	6	0	0	0	2

Constituent Services Statistics

Reporting Period: 10/6/2013 - 10/12/2013

* Detroit's Financial Emergency	53	45	0	7	0	0	0	1
* Education	19	2	0	14	0	0	0	2
* Emergency Manager Law	2	1	0	1	0	0	0	0
* Ethics & Campaign Finance Reform	5	0	0	5	0	0	0	0
* Friend of the Court/Child Support	6	3	0	3	0	0	0	0
* General Comments	41	8	1	30	0	0	0	1
* Gordie Howe International Bridge	1	1	0	0	0	0	0	0
* Great Lakes	3	0	0	3	0	0	0	0
* Gun Legislation	10	0	0	10	0	0	0	0
* Health & Wellness	49	0	0	49	0	0	0	0
* Ideas & Suggestions	18	0	0	18	0	0	0	0
* Jobs & Economy	14	0	0	13	0	0	0	1
* Law & Public Safety	3	0	0	3	0	0	0	0
* Local Government Reform Initiative	2	1	0	1	0	0	0	0
* Mental Health	2	1	0	1	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	1	0	0	0	0	0	0	1
* Michigan Lotto / Gaming Commission	5	0	0	0	0	0	0	5
* Michigan Secretary of State	4	1	0	2	0	0	0	1
* Michigan State Police	1	1	0	0	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	7	7	0	0	0	0	0	0
* No-Fault Auto Insurance	10	3	0	6	0	0	0	0
* Office of the Attorney General	7	2	0	1	0	0	0	3
* Other / Unknown	87	0	0	59	0	0	0	23
* Public Assistance Reform	4	0	0	4	0	0	0	0
* Road & Infrastructure Funding	4	0	0	3	0	0	0	1
* State Employee Assistance	2	1	0	1	0	0	0	0
* Taxation	9	0	0	9	0	0	0	0
* Unemployment Insurance	58	40	0	13	0	0	1	1

Constituent Services Statistics

Reporting Period: 10/6/2013 - 10/12/2013

Agency								
* Veteran Services	4	0	0	3	0	0	0	0
Blue Cross Blue Shield Reform	1	0	0	1	0	0	0	0
Department of Natural Resources ISO (opposed)	2	2	0	0	0	0	0	0
Energy and the Environment	1	0	0	0	0	0	1	0
Executive Office Business	1	1	0	0	0	0	0	0
Federal Issue	16	12	0	2	0	0	0	2
Flag Order	1	0	0	1	0	0	0	0
Letter of Recognition	20	0	0	0	0	0	0	0
Local Government Issue	3	2	0	0	0	0	0	1
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	6	4	0	0	0	0	0	2
Syrian Refugee	14	0	0	14	0	0	0	0
Thanks/Support	1	1	0	0	0	0	0	0
Total	590	195	3	299	0	0	2	56