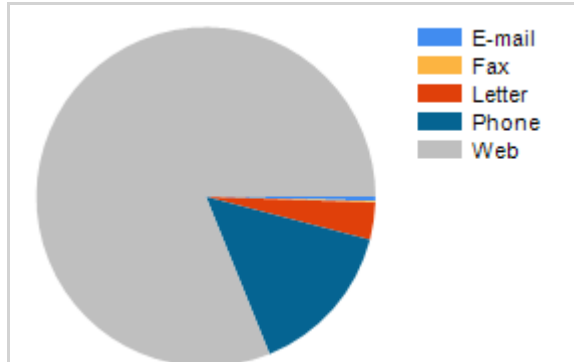


Constituent Services Statistics

Reporting Period: 4/21/2013 - 4/27/2013

Reporting Period Summary

Description	Count
E-mail	5
Fax	2
Letter	45
Phone	189
Web	1036
Total	1277



Category Summary

Category	Count	Phone	Email	Web	Referral	Walk-In	Fax	Letter
* 2018 State Budget Proposal	13	1	0	12	0	0	0	0
* Business OneStop	1	0	0	1	0	0	0	0
* Department of Agriculture and Rural Development	2	2	0	0	0	0	0	0
* Department of Civil Rights	2	0	0	2	0	0	0	0
* Department of Corrections	5	1	0	4	0	0	0	0
* Department of Education	11	6	0	2	0	0	0	3
* Department of Environmental Quality (DEQ)	5	2	0	0	0	0	0	3
* Department of Insurance and Financial Services	11	10	0	1	0	0	0	0
* Department of Licensing and Regulatory Affairs	6	3	0	2	0	0	0	0
* Department of Military and Veteran Affairs	1	0	0	1	0	0	0	0
* Department of Natural Resources	54	46	1	1	0	0	0	6
* Department of Transportation	1	0	0	1	0	0	0	0
* Department of Treasury	3	2	0	1	0	0	0	0
* Dept. of Community Health	6	1	0	5	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/21/2013 - 4/27/2013

* Dept. of Human Services (DHS)	10	4	2	4	0	0	0	0
* Detroit's Financial Emergency	2	0	0	1	0	0	0	1
* Education	502	26	0	476	0	0	0	0
* Emergency Manager Law	1	0	0	0	0	0	0	1
* Ethics & Campaign Finance Reform	1	0	0	1	0	0	0	0
* Freedom-to-Work Law	7	3	0	4	0	0	0	0
* Gas Prices	4	0	0	4	0	0	0	0
* General Comments	41	11	0	30	0	0	0	0
* Great Lakes	5	1	0	4	0	0	0	0
* Gun Legislation	8	0	0	2	0	0	0	6
* Health & Wellness	316	1	0	315	0	0	0	0
* Ideas & Suggestions	2	0	0	2	0	0	0	0
* Immigration	4	1	0	3	0	0	0	0
* Jobs & Economy	2	0	0	2	0	0	0	0
* Law & Public Safety	12	0	0	12	0	0	0	0
* Local Government Reform Initiative	2	1	0	0	0	0	0	1
* Mental Health	2	0	0	2	0	0	0	0
* Michigan Economic Development Corporation (MEDC)	3	0	0	0	0	0	0	3
* Michigan Lotto / Gaming Commission	1	1	0	0	0	0	0	0
* Michigan Secretary of State	1	0	0	0	0	0	0	1
* Michigan State Police	1	1	0	0	0	0	0	0
* Michigan Utility Concern (Public Service Commission)	1	0	0	0	0	0	0	1
* No-Fault Auto Insurance	125	47	0	77	0	0	1	0
* Other / Unknown	21	2	0	17	0	0	0	2
* Public Assistance Reform	3	0	0	3	0	0	0	0
* Road & Infrastructure Funding	14	1	0	13	0	0	0	0
* Taxation	12	1	0	10	0	0	0	1
* Unemployment Insurance Agency	16	3	0	13	0	0	0	0

Constituent Services Statistics

Reporting Period: 4/21/2013 - 4/27/2013

* Veteran Services	1	0	0	1	0	0	0	0
Energy and the Environment	3	0	0	0	0	0	0	3
Executive Office Business	6	1	0	5	0	0	0	0
Federal Issue	4	1	0	0	0	0	0	3
Flag Order	1	0	0	0	0	0	0	1
Local Government Issue	5	0	1	0	0	0	1	3
Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY)	2	0	0	0	0	0	0	2
Student Letters	2	0	0	0	0	0	0	2
Thanks/Support	2	2	0	0	0	0	0	0
Total	1266	182	4	1034	0	0	2	43