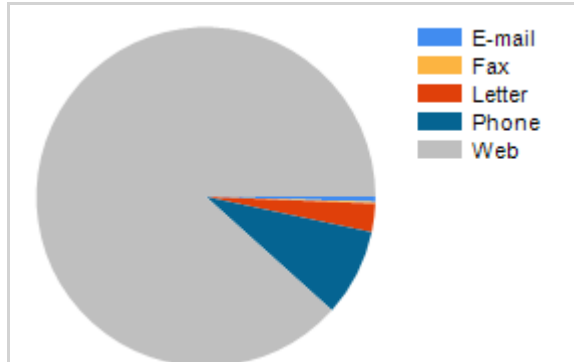


# Constituent Services Statistics

Reporting Period: 2/3/2013 - 2/9/2013

## Reporting Period Summary

| Description  | Count       |
|--------------|-------------|
| E-mail       | 17          |
| Fax          | 6           |
| Letter       | 95          |
| Phone        | 293         |
| Web          | 3115        |
| <b>Total</b> | <b>3526</b> |



## Category Summary

| Category                                          | Count | Phone | Email | Web | Referral | Walk-In | Fax | Letter |
|---------------------------------------------------|-------|-------|-------|-----|----------|---------|-----|--------|
| * 2018 State Budget Proposal                      | 56    | 30    | 0     | 22  | 0        | 0       | 0   | 2      |
| * Abortion                                        | 48    | 16    | 0     | 30  | 0        | 0       | 0   | 0      |
| * Agriculture                                     | 2     | 0     | 0     | 2   | 0        | 0       | 0   | 0      |
| * Department of Agriculture and Rural Development | 1     | 0     | 0     | 0   | 0        | 0       | 0   | 1      |
| * Department of Civil Rights                      | 3     | 1     | 0     | 1   | 0        | 0       | 0   | 1      |
| * Department of Corrections                       | 1     | 1     | 0     | 0   | 0        | 0       | 0   | 0      |
| * Department of Education                         | 14    | 7     | 1     | 5   | 0        | 0       | 0   | 1      |
| * Department of Environmental Quality (DEQ)       | 5     | 0     | 0     | 5   | 0        | 0       | 0   | 0      |
| * Department of Licensing and Regulatory Affairs  | 24    | 8     | 2     | 11  | 0        | 0       | 0   | 2      |
| * Department of Military and Veteran Affairs      | 6     | 3     | 0     | 3   | 0        | 0       | 0   | 0      |
| * Department of Natural Resources                 | 68    | 7     | 0     | 61  | 0        | 0       | 0   | 0      |
| * Department of Technology, Management and Budget | 2     | 0     | 0     | 0   | 0        | 0       | 0   | 2      |
| * Department of Transportation                    | 6     | 0     | 0     | 5   | 0        | 0       | 0   | 1      |
| * Department of Treasury                          | 36    | 8     | 1     | 3   | 0        | 0       | 0   | 24     |

# **Constituent Services Statistics**

Reporting Period: 2/3/2013 - 2/9/2013

|                                                        |      |    |   |      |   |   |   |    |
|--------------------------------------------------------|------|----|---|------|---|---|---|----|
| * Dept. of Community Health                            | 8    | 1  | 1 | 4    | 0 | 0 | 0 | 2  |
| * Dept. of Human Services (DHS)                        | 32   | 13 | 2 | 13   | 0 | 0 | 0 | 3  |
| * Education                                            | 18   | 2  | 0 | 14   | 0 | 0 | 0 | 1  |
| * Freedom-to-Work Law                                  | 11   | 6  | 1 | 4    | 0 | 0 | 0 | 0  |
| * Friend of the Court/Child Support                    | 4    | 1  | 0 | 3    | 0 | 0 | 0 | 0  |
| * Gas Prices                                           | 4    | 2  | 0 | 2    | 0 | 0 | 0 | 0  |
| * General Comments                                     | 67   | 40 | 0 | 19   | 0 | 0 | 0 | 3  |
| * Gordie Howe International Bridge                     | 1    | 1  | 0 | 0    | 0 | 0 | 0 | 0  |
| * Great Lakes                                          | 7    | 2  | 0 | 5    | 0 | 0 | 0 | 0  |
| * Gun Legislation                                      | 2327 | 6  | 0 | 2309 | 0 | 0 | 0 | 11 |
| * Health & Wellness                                    | 9    | 0  | 0 | 8    | 0 | 0 | 0 | 0  |
| * Ideas & Suggestions                                  | 13   | 1  | 0 | 12   | 0 | 0 | 0 | 0  |
| * Immigration                                          | 4    | 0  | 1 | 3    | 0 | 0 | 0 | 0  |
| * Jobs & Economy                                       | 23   | 0  | 1 | 20   | 0 | 0 | 1 | 1  |
| * Law & Public Safety                                  | 5    | 5  | 0 | 0    | 0 | 0 | 0 | 0  |
| * Local Government Reform Initiative                   | 1    | 0  | 0 | 1    | 0 | 0 | 0 | 0  |
| * Medicaid                                             | 12   | 2  | 0 | 8    | 0 | 0 | 0 | 0  |
| * Mental Health                                        | 5    | 0  | 0 | 3    | 0 | 0 | 0 | 2  |
| * Michigan Civil Service Commission                    | 1    | 1  | 0 | 0    | 0 | 0 | 0 | 0  |
| * Michigan Economic Development Corporation (MEDC)     | 9    | 2  | 3 | 4    | 0 | 0 | 0 | 0  |
| * Michigan Lotto / Gaming Commission                   | 3    | 3  | 0 | 0    | 0 | 0 | 0 | 0  |
| * Michigan Secretary of State                          | 5    | 2  | 0 | 1    | 0 | 0 | 0 | 2  |
| * Michigan State Housing Development Authority (MSHDA) | 6    | 1  | 0 | 4    | 0 | 0 | 0 | 1  |
| * Michigan State Police                                | 1    | 1  | 0 | 0    | 0 | 0 | 0 | 0  |
| * Michigan Utility Concern (Public Service Commission) | 4    | 2  | 0 | 1    | 0 | 0 | 0 | 1  |
| * No-Fault Auto Insurance                              | 19   | 2  | 0 | 16   | 0 | 0 | 0 | 1  |
| * Office of the Attorney General                       | 10   | 2  | 1 | 5    | 0 | 0 | 0 | 1  |

## Constituent Services Statistics

Reporting Period: 2/3/2013 - 2/9/2013

|                                                 |             |            |           |             |          |          |          |           |
|-------------------------------------------------|-------------|------------|-----------|-------------|----------|----------|----------|-----------|
| * Other / Unknown                               | 17          | 3          | 0         | 13          | 0        | 0        | 0        | 1         |
| * Public Assistance Reform                      | 4           | 0          | 0         | 4           | 0        | 0        | 0        | 0         |
| * Road & Infrastructure Funding                 | 216         | 18         | 0         | 198         | 0        | 0        | 0        | 0         |
| * Taxation                                      | 108         | 16         | 0         | 89          | 0        | 0        | 0        | 1         |
| * Unemployment Insurance Agency                 | 27          | 9          | 1         | 13          | 0        | 0        | 0        | 2         |
| * Veteran Services                              | 1           | 0          | 0         | 1           | 0        | 0        | 0        | 0         |
| Blue Cross Blue Shield Reform                   | 2           | 1          | 0         | 0           | 0        | 0        | 0        | 1         |
| Electoral College                               | 18          | 5          | 0         | 12          | 0        | 0        | 0        | 1         |
| Energy and the Environment                      | 3           | 0          | 0         | 0           | 0        | 0        | 0        | 3         |
| Executive Office Business                       | 134         | 24         | 1         | 94          | 0        | 0        | 4        | 4         |
| Federal Issue                                   | 12          | 0          | 1         | 11          | 0        | 0        | 0        | 0         |
| Flag Order                                      | 5           | 0          | 0         | 5           | 0        | 0        | 0        | 0         |
| Local Government Issue                          | 3           | 1          | 0         | 1           | 0        | 0        | 0        | 1         |
| Non Gov Issue (PROVIDE DETAILS IN CASE SUMMARY) | 2           | 1          | 0         | 0           | 0        | 0        | 0        | 1         |
| Student Letters                                 | 10          | 0          | 0         | 1           | 0        | 0        | 0        | 9         |
| Support/Welcome Letter                          | 5           | 0          | 0         | 0           | 0        | 0        | 1        | 4         |
| Thanks/Support                                  | 6           | 4          | 0         | 1           | 0        | 0        | 0        | 1         |
| <b>Total</b>                                    | <b>3454</b> | <b>261</b> | <b>17</b> | <b>3050</b> | <b>0</b> | <b>0</b> | <b>6</b> | <b>92</b> |